



Investigation Respondent: Kidney Transplant Surgeon with the First Affiliated Hospital of Kunming Medical University

Investigation Date: March 1, 2022 (+86- 871-6532488)

Summary

1. Register for our Transplant Section, and then we have someone specially for transplant.
2. See this Chen Ling, Doctor Chen Ling.
3. Is surgeon Ma Chaolong still doing it? Answer: Yes, he is still doing it.
4. You come straight to the transplant liaison office for information, and he will tell you details.
5. do not accept telephone consultations; all are face-to-face.

Investigation Recording

Investigator: Hello, hi! It's the First Affiliated Hospital of Kunming Medical University, isn't it?

Doctor: Who is that *[unclear]*?

Investigator: Ah, this is our situation. I am currently contacting various hospitals. Our family member is now suffering uremia. The doctor suggested a kidney transplant as soon as possible. Well, I am reaching out to your hospital to see if there are many patients waiting in line at your hospital? Is there a shortage of hospital beds?

Doctor: You need to wait in line, you know... We don't accept telephone consultations here. You can register for our...eh, for our section, **the transplant section, and then we have someone specially for transplant.**

Investigator: Eh, okay.

Doctor: He will talk to you.

Investigator: Ur, whom should I ... Ur... If I register for your section, someone will contact me, is that it?

Doctor: See this **Chen Ling, Dr. Chen Ling.**

Investigator: Chen... what?

Doctor: Chen Ling.

Investigator: Ling? Is it Ling?

Doctor: Eh, yes.

Investigator: Which Ling? Which Ling?

Doctor: The one that means tinkling of jade.

Investigator: And you know what, that is, this doctor is the chief surgeon, right?

Doctor: Ah no, she is our contact person for transplant, but she will talk to you, and you need to keep *[unclear]*.

Investigator: Oh, then please recommend one of your directors for me, uh, I mean, the chief surgeon, I... I want...



Doctor: It's not like that, first you have to ask... you have to ask her first, you have to... you have to first... you definitely have to come for consultation first before anything else.

Investigator: Eh, we have the medical file now. We just wanted to register when we get there. I just want to ask, is Ma Chaolong still there? Is this doctor still doing it?

Doctor: Yes, **he is still here.**

Investigator: Oh, can I register to see him?

Doctor: Uh...

Investigator: How many teams do you have doing this?

Doctor: You come straight...straight to the transplant liaison office for information, and he will tell you details.

Investigator: Oh, okay, then I would like to ask how many teams you have doing it?

Doctor: How many teams doing it? The whole section is doing it.

Investigator: The whole section is doing it. Are there...I mean...I mean, is it just this one director doing it or are there several directors doing it?

Doctor: Several of them are able to do it.

Investigator: Oh, that's good. That means, he is the best, isn't he?

Doctor: Ur, Dr. Chen Ling is responsible for *[unclear]* liaison. She will specifically, she will talk to you after you register.

Investigator: Oh, got it.

Doctor: **We don't accept telephone consultations; all are face-to-face.**

Investigator: This Ma... Ma Chaolong, ur, this chief surgeon, how many (cases) can he do in a year? If he does a lot, he will have good skills, is that right?

Doctor: Uh, we can't explain this clearly over the phone. You'd better come and register, and have a face-to-face consultation. We don't accept telephone consultations.

Investigator: Alright, okay, okay, that's it, so long.