



## **Investigation Respondent: Doctor from Urology Surgery, the Second Affiliated Hospital of Hainan Medical College**

**Investigation Date:** February 22, 2022 (+86- 89866808285)

### **Summary:**

1. Approximately more than 100 cases can be done every year
2. The doctors in the transplant department are all very good.
3. You just choose those at the director level.

### **Recording Content:**

Doctor: Huh?

Investigator: It's the Second Affiliated Hospital of Hainan Medical College, right?

Doctor: Yes,

Investigator: This is why I am calling: I wanted to contact your hospital, as our family member now has uremia.

Doctor: I'll let someone else talk to you.

Investigator: Okay.

Doctor: Just a moment.

Another doctor took over the phone:

Doctor: Hello, hi! Urology I.

Investigator: It's the Second Affiliated Hospital of Hainan Medical College, right? You are a doctor, aren't you?

Doctor: Yes, who is this, may I ask?

Investigator: Now I just want to contact... a patient in the family has uremia, and the doctor suggested a kidney transplant as soon as possible.

Doctor: This is Area I of Urology. I'm treating the urinary system. You need to see...if you want a kidney transplant, you call the transplant department. You go to...go to the official website and search for the transplant department number, or...nephrology phone number!

Investigator: Oh, okay, tell me their number.

Doctor: You search online. I don't know their phone number.

Investigator: I just want to make sure now. Oh no, I just want to make sure, if your hospital can do the transplant, I will go over with the needed data.

Doctor: Yes, I've seen many of their transplants are very successful.

Investigator: Oh, that's good, that's good.

Doctor: They'd come back for review, they'd come back for review.



Investigator: Ah, what?

Doctor: Can you inquire about it tomorrow? Thank you.

Investigator: Yes.

Doctor: You make an appointment with transplant department or with...you make an appointment with transplant department. If you want a kidney transplant, you should make an appointment with transplant department. And then you bring over your medical files. For specific information just talk to the doctor.

Investigator: Which doctor should I see? You recommend one for me.

Doctor: Well, you can see them all on the registration website.

Investigator: Looking for...

Doctor: You...hey, you search for the Second Affiliated Hospital of Hainan Hospital on WeChat, and when you find it, you choose "follow". When you enter "follow", you search for the Transplant Department.

Investigator: Okay.

Doctor: It will show a lot of doctors, and you just choose those at the director level.

Investigator: Okay.

Doctor: But the doctors in the transplant department are all very good.

Investigator: Ah, they are all very good. Oh, my family member...

Doctor: They are all branched out from our Urology. They are a very strong...a...they are all very good doctors.

Investigator: Thank you so much. Well, Doctor, this is what the family member is concerned about now, that is, to find a good doctor. Then I would like to ask, how many can a doctor do in a year? If he did more, his skill would be good, wouldn't it?

Doctor: Ah, our transplantation...the transplantation in our hospital is still...the kidney transplantation is very good, it's great. Honestly, it is very...very mature.

Investigator: Oh, more than 100 cases can be done a year? right?

Doctor: It seems more than 100 cases were done. Anyway, last time... they said they did more than 100 cases last time.

Investigator: That's great.

Doctor: Every year, approximately more than 100 were done.

Investigator: Then I'll go.

Doctor: You...for the specifics you should come and experience it yourself, and then you ask the director, and then...the director will communicate with you. Wouldn't it be better this way?

Investigator: Okay.

Doctor: You can't see a doctor over the phone.

Investigator: Right. oh

Doctor: For more details, you need to ask their department, right?



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Investigator: Right.

Doctor: Here...I'm with Urological Surgery. Okay, bye now.

Investigator: Okay.