



Investigation Respondent: Nurse from the 923rd Hospital of the Chinese People's Liberation Army (formerly 303 Hospital)

Investigation Date: February 22, 2022 (+86- 771 2870 303)

Summary

1. Question: Huang Chen, Wang Hongliang, Dong Jianhui, and Hou Shansheng, they are all doing it, right?
2. Answer: Yes, they are all doing it. Director Dong, Director Dong Jianhui, he is the director. Let him do it.
3. Ask Director Dong, because only he knows about the so-called kidney source...
4. Question: You'll do more than 100 cases a year anyway, right? That's the minimal.
Answer: Well, it should be, in fact we were back then...we were kind of leading in the military.
5. Question: How long does it take to wait in line?
Answer: He may not be able to tell you, because this kind of thing, eh...

Investigation Recording

Investigator: This is the 923rd Hospital of the Chinese People's Liberation Army, right?

Nurse: Ah, yes.

Investigator: Ah, this is why I'm calling: my family member has uremia. I want to contact your hospital to see if there are many kidney sources. Are there many people waiting in line at the hospital?

Nurse: I don't know much about this, because this is...I am only on medical duty here, so you have to ask a specialty department.

Investigator: Ah, listen. I want to make sure, if this hospital can do it, I'll make an appointment tomorrow.

Nurse: Want a transplant, don't you?

Investigator: Yes, kidney transplant.

Nurse: Oh, you... you... you... you make an appointment with transplant, the transplant department for more information.

Investigator: Whom should we see then? Which doctor should we see? Now I see that your website has Huang Chen, Wang Hongliang, Dong Jianhui, Hou Shansheng, these doctors..., these attending doctors, they are all doing it, right?

Nurse: Yes, they are all doing it. Director Dong, Director Dong Jianhui, he is the director. Why don't you go check with him?

Investigator: That's fine, then I'll make an appointment to see him tomorrow.

Nurse: Right, but I don't know for sure whether he will be present at the clinic, because I can't see the clinic schedule here.

Investigator: Well, any doctor will do.

Nurse: Let's do it this way, you... just do it this way, okay? I'll give you the switchboard's telephone number. You call the clinic tomorrow morning and ask them.

Investigator: Okay.



Nurse: Tomorrow... you ask them, that is, at the transplant...transplant clinic, who's going to work there today? If you are in a hurry, you can bring patient's file over tomorrow.

Investigator: Okay.

Nurse: Ask them, because they are all from the same department.

Investigator: Oh, okay, okay. Now tell me the number.

Nurse: I'm giving you the switchboard's number, 0771

...

Nurse: 2870303, oh yes, you...when you call he'll ask... and then you just tell him to transfer you to the clinic.

Investigator: Okay.

Nurse: And then you ask the operator at the clinic, ask him which doctor is working in the transplant clinic today.

Investigator: Okay.

Nurse: And then ask if Director Dong is among those working, if Director Dong is going to work, and so forth?

Investigator: Okay.

Nurse: If Director Dong is working, you just register to see him.

Investigator: Okay.

Nurse: You just register to see him, you just... just come and register directly. It seems that you can't register online, right?

Investigator: Oh.

Nurse: And then take the medical file there, ask Director Dong about it, because he is the one that knows about so-called kidney source's...

Investigator: Oh.

Nurse: ...situation, and as for the transplantation, it will depend on the patient's tissue matching, etc, right?

Investigator: Okay, okay, what the family member is concerned is, find me a good doctor to do this for me. I just thought, if it's someone who has done a lot, his skill must be good, right? How many can he do in a year?

Nurse: Well, I don't know much about these data.

Investigator: Approximately, approximately.

Nurse: The data is different every year, yes.

Investigator: If he does more, his skill will be better.

Nurse: Well, that is true, but the transplant department of our hospital was also...ah, anyway, it has been a long time since it's establishment.

Investigator: Oh, it's been a long time since it's establishment?

Nurse: Ah.

Investigator: Then there is...

Nurse: You can inquire about it first, right?



Investigator: Okay, well, you'll do more than 100 cases a year anyway, right? That's the minimal.

Nurse: Well, it should be, in fact we were back then...we were kind of leading in the military hospitals.

Investigator: Yes.

Nurse: Go there and ask the specialist, okay.

Investigator: He is...

Nurse: Ask him for information, he may not be able to tell you either, because this kind of thing, ah... ah

Investigator: That's right.

Nurse: We all understand this thing. With some patients, their waiting time is very quick; with some, the matching, etc.; it depends on the patients' own condition.

Investigator: Oh, okay, thanks. Er, I also need you to tell me, how much money should I prepare, approximately?

Nurse: I don't know it either, it depends on the patient's actual condition.

Investigator: Oh, okay, okay, alright.

Nurse: Right, this is not certain, this... this is not certain.

Investigator: Okay.

Nurse: With some, their medical insurances cover a lot, he may not spend much money. With some, their medical insurances cover less, and the out-of-pocket amount is large, so he may have to spend a lot of money, thus there is nothing that can be done about it.

Investigator: Money is not an issue here. Okay, Okay, thanks!

Nurse: Ah, yes, so we...yes, all we can do is to tell you, you just bring the relevant information and let us evaluate it at the clinic of transplantation department.

Investigator: Okay then.

Nurse: And then we... and then you will also get to know more...this way, it works for both sides!

Investigator: Yes, okay

Nurse: Both parties will evaluate.

Investigator: Yes, thanks.

Nurse: No problem, no problem, okay, okay.