



Investigation Respondent: Doctor from Urology, First Affiliated Hospital of Nanchang University

Investigation Date: February 2, 2022. (+86 791-8694129)

Summary:

- 1 Of course our hospital can do it. How come we can't? We are doing it now. Have been doing it all along.
- 2 You should come to register. Anything you want to know, you can ask that...the person specializing in it will know. There is someone responsible for registration, you can ask him when you come.
- 3 There are many people coming for surgery, many, quite many. We have many in the ward.

Investigation Recording

Investigator: Hello, how are you?

Doctor: Hello?

Investigator: Hi! It's Surgery, the First Affiliated Hospital of Nanchang University, right?

Doctor: Ah.

Investigator: Hello, doctor.

Doctor: Hello, can you speak up? Can't hear you.

Investigator: Eh, hi, doctor. I am a patient's family member. I want to ask you for some information. That is, my brother got uremia. His attending physician recommended to us that he has a kidney transplant as soon as possible. I'd like to ask if your hospital is doing this. Can you do it?

Doctor: Eh, why don't you...you now...you come...so you want to come to our hospital to register and wait in line, aren't you?

Investigator: Yes.

Doctor: I see. Are you a local?

Investigator: I am from out of the area.

Doctor: Out of the area?

Investigator: Yes. Right, right.

Doctor: You need to come in person. When you arrive, we have someone responsible for registration. Bring your material and register with him. After you register, you can ask that person for detailed information.

Investigator: I just want to know for sure if the hospital can do the surgery.

Doctor: Of course our hospital can do it. How could be possible we can't? We are doing it now. Have been doing it all along. How could be possible we can't?

Investigator: For the bed, can we get it quickly? Let's say, if it is doable, is it possible...

Doctor: That's why, as I said, you need to come to register. All these questions you have, you need to ask the person...the person who specializes in these things, would know. There's someone specially responsible for registration. Questions like whether you can get it quickly or not, and when you can get it, you need to ask him.



Investigator: Got it, got it. I am just concerned about this, that is, the kidney source and what not. Another thing is the organ rejection after the surgery...

Doctor: All of these you mentioned are all...all like...they are all things unknown. It's very hard...now none of them have yet...

Investigator: Unknown?

Doctor: Right, right, right. For sure...for sure there is high, high risk. There's also after procedure...

Investigator: I understand. I just wanted to know if the hospital has many people coming for surgery right now? For this kind of surgery?

Doctor: Many, many, quite a lot.

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Investigator: A lot. Approximately how many?

Doctor: A lot. We have many in the ward. That's right.

Investigator: There should be no concern with operation experience, right?

Doctor: Right, right. This is not a problem.

Investigator: Eh, experience.

Doctor: You were asking for information, for now we probably couldn't...

Investigator: For instance, Doctor, if we go and wait in line, how long will it take before we can get a kidney supply?

Doctor: I am really unable to tell you the exact information about this. It wouldn't be accurate.

Investigator: The patient already had this disease, and we are willing to pay money, so we will be ready to pay some more...

Doctor: Eh, when you come, or after you come...anyway, you will have to make a trip. Besides, it's hard to explain everything clearly on the phone.

Investigator: Okay.

Doctor: When you come...then...you'll know the person responsible for registration. That person doing registration will discuss the details with you.

Investigator: Can you.....can you recommend a good doctor for me?

Doctor: Everyone is good here. You come and register first, that's the next step. You come to register first and then...then the next step. You come to register first. Surgery might not be needed even if you have registered.

Investigator: The whole family are anxious, and I am thinking.....

Doctor: If you are anxious, all the more reason come to register first.

Investigator: Okay, thank you, Doctor.

Doctor: Okay.

Investigator: Okay, thank you!

Doctor: When you have time, come with all the material. Okay.



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Investigator: Thank you!