



## **Investigation Respondent: Zhang Jixiang, Deputy Director, Liver, Gallbladder, and Pancreatic Surgery, Henan Province People's Hospital**

Investigation Date: January 22, 2021 (+86- 371-87160405)

### **Summary**

Director Chen Guoyong performs hundreds of cases annually, and this is not an exaggeration.

Transplants are mainly conducted by Director Chen; he is the primary figure in this regard.

There are individuals specially responsible for this matter; you can make requests to them when needed.

### **Investigation Recording**

Investigator: Hello, hi!

Doctor: Hello?

Investigator: This is the doctor's office, isn't it?

Doctor: Uh, yes.

Investigator: This is the doctor's office of Henan Province People's Hospital, right? Hello?

Doctor: Um, who are you...?

Investigator: Oh, hello. How should I address you? Doctor, how should I address you? what's your name?

Doctor: My surname is Zhang. Whom are you looking for?

Investigator: Oh, Dr. Zhang, here's the thing. I'm a family member of a patient. The hospital said my brother needs a liver transplant due to alcoholic liver disease.

Doctor: Do you have a liver donor or not?

Investigator: No, we're waiting for...for a donation.

Doctor: Oh, so you need to wait for a liver donor, right?

Investigator: Yes.

Doctor: Let's do it this way... I...because...because I'm not very familiar with the process. You can come and ask for more details. Or let me...let me find a phone number for you to call.



Investigator: Okay, my friend recommended Director Chen to me.

Doctor: Director Chen, Director Chen Guoyong. So...let's do it this way. I'll see if I can find a number for you. You have to call the doctor under him and ask.

Investigator: Dr. Zhang, you know, it's so hard to reach someone by phone!

Doctor: Hold on, let me find the number for you.

Investigator: Alright, thank you.

Doctor: You can call this number: 151....

Investigator: 151...yes.

Doctor: 3611....

Investigator: 3611.

Doctor: 5663.

Investigator: 5663.

Doctor: Some patients are waiting for the liver source, and once it becomes available, they rush to the hospital to proceed with the transplant.

Investigator: Okay.

Doctor: That is, waiting for the liver donor.

Investigator: Got it.

Doctor: Here they are also waiting for liver donors. But you have to wait in line. If you don't wait in line, the doctor won't be available immediately. It couldn't be...couldn't be that you are...you waiting there, and the liver donor becomes available, it couldn't be like that. This is what the process is like.

Investigator: Okay, Director Zhang, how about doing it this way? If it doesn't work, I'll try to use connections. I just want to know about Chen Guoyong, this Director Chen Guoyong, his skills. If he's skilled, I won't need to make any calls because my friend recommended him. I'll go directly and find Director Chen. Regarding his skills, how many cases a year...

Doctor: Director Chen performs...

Investigator: Go ahead.

Doctor: He performs a few hundred cases, I feel that, among surgeons, he's stood out.

Investigator: Is that so?



Doctor: You can inquire further. In my own department, I can tell you... very skilled. You can ask others; he is quite famous.

Investigator: Is he the only director performing surgeries, or do we have several directors?

Doctor: Mainly it's Director Chen who performs surgeries. Mainly it's Director Chen.

Investigator: Since he handles so many cases, there shouldn't be any issues. I can trust his skills.

Doctor: Ah, right, I know. When the time comes, tell them about Director Chen. They... and there are specialized individuals in charge. When the time comes, if you have any requests, you tell them.

Investigator: I want to ask you, Director Zhang, I just want to know if Director Chen really performs hundreds of cases a year, then I'll feel completely at ease.

Doctor: This is mainly... performing a few hundred cases is definite... it's not an exaggeration. Because in the Provincial Hospital, he is... in the Provincial Hospital, it's mainly Director Chen. For the Zhengzhou University Affiliated Hospital, I'm not sure. The affiliated hospital indeed performs surgeries. Ask around more; this is not a small matter. Ask around yourself, and if needed, I'll inform the doctor in our department responsible for this, and then I'll let you know and reach out for you.

Investigator: Okay, can you give me your mobile number?

Doctor: No, no. I'm saying you can contact other doctors in my department. I'm not in their group. I'm just telling you this.

Investigator: What's your full name?

Doctor: I'm Zhang Jixiang.