



Investigation Respondent: Nurse from Kidney Transplant Ward, Shandong Provincial Hospital

Investigation Date: January 4, 2021 (+86-531-68776161)

Summary

1. You should see Director Meng at the clinic. He will tell you everything. All your questions will be answered by him.
2. Director Meng, Meng Huilin. He will be available at the clinic Wednesday all day.
3. You need to talk to him face to face.
4. We have been doing it every week. We do a pair every week.
5. Our beds are indeed in serious shortage.

Investigation Recording

Investigator: , Hello, hi!

Nurse: Hello.

Investigator: Hi, is this Kidney Transplantation Division of Shandong Provincial Hospital? (Nurse: Hello!)

Nurse: Yes, who is this?

Investigator: I am a patient's family member. I want to take the patient to your hospital for a kidney transplant. Could you tell me, are you affected by this pandemic?

Nurse: Have you seen Director Meng at the clinic?

Investigator: Ah, not yet.

Nurse: You should see Director Meng at the clinic. He will tell you everything. All your questions will be answered by him.

Investigator: What is the doctor's name?

Nurse: Meng Huilin, Director Meng, Meng Huilin.

Investigator: Oh.

Nurse: You go online and schedule an appointment to see him at the clinic. He is available all day.

Investigator: His appointment is good Monday through...that is, is he available every day of a week?

Nurse: Only Wednesday all day. You go see him, see him in his clinic.

Investigator: Oh, Wednesday.

Nurse: It's not easy to find him other times.

Investigator: Oh, okay. So at your place...I mean, do you do a lot at your place? If you do a lot and do them quickly, then you must be very good, so I will not shop around. I will then take the records with me and go over first, and later I will take the patient over, is that the way to do it? I don't know.

Nurse: You see him first, see him at the clinic. He will resolve all your questions.

Investigator: Shall I bring my relative or the records only?



Nurse: You should bring the patient for sure.

Investigator: Oh. We have done tissue matching. Do I still need to bring the patient?

Nurse: You've done tissue matching...I think you should schedule an appointment to see Director Meng on Wednesday in the clinic. Whether you bring the patient or not, you must talk to him.

Investigator: Ah, okay. So at your place, are there patients who have finished kidney transplants?

Nurse: We do it every week.

Investigator: Oh, you do it every week. Seems you are quite good. Let me ask, how many did you do last year? If you did a lot, I will ...

Nurse: I cannot give you...I can give you the statistics. Every week we do it.

Investigator: Oh, as I said, if you do a lot...

Nurse: We do it every week.

Investigator: Oh, you are quite good. So how many are done a week?

Nurse: A pair each week.

Investigator: Oh. Good, good. That is not bad, right?

Nurse: You have to see Director Meng. He will resolve all your questions. Okay?

Investigator: How many doctors are doing it? Is Director Meng the only chief surgeon?

Nurse: Director Meng. Only Director Meng does it. So Director Meng is fully in charge. If you want to get hospitalized immediately after coming, it is not very likely.

Investigator: Right, right.

Nurse: Our beds are indeed in serious shortage.

Investigator: Oh. I was thinking I just take the patient right in... as the tissue matching has already been done.

Nurse: Not possible, not possible.

Investigator: Not possible, okay, okay. Thank you.

Nurse: Okay, good bye. Ah. No problem.