



## **Investigation Respondent: Nurse on Duty from Liver Transplantation Ward, First Hospital of Jilin University**

Investigation Date: January 3, 2021 (+86-431-8187516220)

### **Summary**

1. About 100 cases per year.
2. Some had waited for a few months and still didn't get it. Some could get it in just one week.
3. Not affected by the Pandemic. No problem.
4. You can come to Jilin University Hospital, go to the 12<sup>th</sup> Floor, Hepatology Division, Unit I.
5. You see Zhao Guangjie first. He is mainly responsible for signing up transplant patients on the waiting list.

### **Investigation Recording**

Investigator: Hello, can you hear me?

Yes, I can.

Investigator: Ah, here's our situation. We are quite anxious. My family member has alcoholic cirrhosis, late stage. We are quite worried. We want to get him hospitalized.

Nurse: What do you want?

Investigator: You are doing kidney transplant, aren't you?

Nurse: So what do you want?

Investigator: I just want to ask you now, for example, how many surgeries can the hospital do a year? I mean in this area? Do you do a lot? If you do a lot, or you are good at it, I will try to make up my mind quickly, and make the decision to get it done in your hospital.

Nurse: Around 100 cases.

Investigator: Around 100 cases.

Nurse: A year.

Investigator: I mean, can we have such an arrangement, or what, can it be done more quickly?

Nurse: You just...why don't you come and sign up on our waiting list. Not necessarily every one can get it done quickly. Some had waited for a few months and still could not get it, some got it in just one week. It varies. You come tomorrow, and sign up on the waiting list. You can come tomorrow for more information during business hours.

Investigator: That is not a problem. Are you affected by the Pandemic?

Nurse: Not affected. No problem.



Investigator: Ah, that means, you still take patients now, right? Just...I am very anxious, afraid that, due to the pandemic there would be too much of a delay.

Nurse: You can come to Jilin University Hospital tomorrow, go to the 12<sup>th</sup> Floor, Hepatology Division.

Investigator: Okay.

Nurse: Division I, you can come here for information.

Investigator: Who should I see?

Nurse: You can first talk to a doctor named Zhao. He is mainly responsible for receiving transplant patients.

Investigator: Zhao what? Could you tell me his full name?

Nurse: Get on the waiting list. Zhao Guangjie, Zhao Guangjie.

Investigator: Zhao Guangjie. Which Jie? The Jie for clean?

Nurse: No, it's the Jie for outstanding.

Investigator: Oh, the Jie for outstanding.

Nurse: Right.

Investigator: Good. I will look for Director Zhao. He is a director level surgeon, isn't he?

Nurse: No, no, just a doctor.

Investigator: A doctor. On the 12<sup>th</sup> floor, right? I will look for him.

Nurse: Right, the 12<sup>th</sup> floor. Jilin University First Hospital.

Investigator: Okay, okay.

Nurse: Okay.

Investigator: No problem.

Nurse: Okay then.

Investigator: So that means, I now...that means, I should take the patient there as soon as possible. Okay.

Nurse: Right, right, right.

Investigator: Okay. Thank you.

Nurse: The patient doesn't have to come initially. A family member will do.

Investigator: Okay. Then I will bring with me the medical records, and pay a visit first.

Nurse: Okay, that's good, good.

Investigator: Okay. Thank you. Okay. Bye.

Nurse: No problem. No problem.