



## **Investigation Respondent: Kidney Transplant Doctor from Shandong Province Qianfoshan Hospital**

Investigation Date: December 27, 2020 (+86- 531-89268575)

### **Summary**

It's director's clinic time on Monday, Tuesday, and Wednesday mornings.  
We have lots of patients, we are busy, and more than 200 surgeries are done a year.  
We don't know, we don't understand how this waiting system works.

### **Investigation Recording**

Doctor: Hello!

Investigator: Hi, how are you? Is this the number for Qianfoshan, Qianfoshan Hospital?

Doctor: Whom do you want?

Investigator: My family member...my family member wants a kidney transplant in your place.  
Doctor: Oh.

Investigator: Right.  
Doctor: Hello?

Investigator: Hi, how are you?  
Doctor: Go to the clinic Monday, Tuesday, or Wednesday. What do you want to ask about? Go ahead.

Investigator: My...my nephew wants to have a kidney transplant in your place.  
Doctor: Monday, Tuesday...come to see doctors on Monday, Tuesday, or Wednesday. Director level doctors will be available in the clinic on Tuesday and Wednesday.

Investigator: Then I want to ask, he's so young, will he get a quick matching?  
Doctor: Matching...you come over with his file, and sign up to the waiting system.

Investigator: Right, wait in line...wait  
Doctor: The assignment system can be fast or slow, it's all up to this system.

Investigator: Ah...  
Doctor: First, it will...you will have yours done when it's assigned to you.

Investigator: So this assignment...this assignment is up to the blood type, right?  
Doctor: No, no, no. This system is...the system's way of assignment...the organ assignment system is a set of very complicated calculation method.

Investigator: Ah, if we wait in line...



Doctor: It can't be explained clearly in one or two sentences.

Investigator: If there are 10 patients waiting in line, that is to say...

Doctor: I don't do math on this, we can't do it. If it's done this way...we can't understand it. We don't know how this waiting system works.

Investigator: Do you have lots of patients in need of that surgery? Are you busy?

Doctor: Yes, we have a lot, we are busy. Director level doctors will be available in the clinic Monday, Tuesday, and Wednesday. Take the patient, with his file, to the clinic and sign up to the waiting list.

Investigator: Ah, that is to say, some...some hospitals did one, or ten, or twenty surgeries a year. In that case, I wouldn't go, you know what I mean? People say you are very good at it, and you do a lot.

Doctor: I...we do a lot, we do more than 200 cases. You just come to see for yourself.

Investigator: Oh, good.

Doctor: More than 200.

Investigator: Ah.

Doctor: Okay, okay.