



Investigation Respondent: Duty Staff at Organ Donation Office of Wuhan Red Cross Society

Investigation Date: December 16, 2020 (+86- 27-82812604)

Summary

1. Donating livers and receiving livers are all done in hospitals and transplant centers. People who wish to donate only register with our Red Cross.
2. There are hardly any organ donations in Wuhan City now, and they are all being done at the provincial level of Hubei.
We are now mainly doing body donation for medical school teaching.
3. It is useless to go to the provincial Red Cross Society when waiting for an organ for transplantation. It is meaningless to go to them or to us. They are all done in the hospital, and the doctor will designate one for you.

Investigation Recording

Duty Staff: Hello?

Investigator: Hello! This is the organ donation office of the Red Cross Society in Wuhan, right?

Duty Staff: Ah, ah, yes, ah!

Investigator: Ah, how are you? I want to ask, is it...

Duty Staff: Go ahead, how can I help you?

Investigator: Well, because I want to do... do liver transplant surgery for my family member, and because the hospital said there are a lot of people waiting in line now, there are also many people undergoing liver transplant surgery. I want to ask, are there many liver donors, that is, are there many organ donors? We would get ours faster if there are a lot, right?

Duty Staff: Ah, no, let me tell you, we don't have, we don't have...you got it all wrong. The liver donation and liver reception all happen in the hospital, in the transplant center.

As for us, the Red Cross, people with such wishes only register with us, but donations and operations are all done in hospitals and transplant centers.

Investigator: Huh?

Duty Staff: You still have to wait in line there.

Investigator: Yes, I am waiting in line there...

Duty Staff: Still waiting in line at the hospital.

Investigator: But don't all those who donate have to go through our Red Cross? The hospital said that the Red Cross will come to witness, and the Red Cross donates, or those who are brain-dead, don't all of them have to go through...

Duty Staff: No, no, no... no.



Investigator: Then...

Duty Staff: Now the Red Cross... (turning to her colleague and said: Hey, Xiao Yang, please receive the visitor, and put on the mask). No, here we... um... there are hardly any organ donations now. Only...they are all done at the provincial level of Hubei.

Investigator: Ah...our city is not doing it now, but the province is doing it, right?

Duty Staff: Well, in the province, yes, yes, yes, well, besides it is useless to go to them. To do this, one has to wait in line at hospitals, all at hospitals, designated by doctors. It is almost meaningless to go to them or us. You understand? It's not like, whoever wants to make donations just donates, or the organ is assigned to a certain patient. That's impossible.

Investigator: What about those being treated in the emergency room, those patients, for example, if someone is about to die, and we talk to him/her, if he/she can agree to donate, then we only have to go through the paper work, right?

Duty Staff: It's...he...let me tell you, even if he/she wants to donate, it has to be done through a transplant center.

Investigator: Ah!

Duty Staff: There is a special system, you know, there is a system. The province also has a system.

Investigator: But my classmate said that the province should be given priority. For example, in Hubei, if we do organ transplant in our own hospitals? Isn't that true?

Duty Staff: Then... you... Oh, then I'm not sure, then I'm not sure, recently our Wuhan Red Cross Society is not doing organ donation or anything like that. No, we're not doing it. It's all done in the province. Then call the province and ask them if they have any priorities. Then, you have to ask them about this, okay?

Investigator: Ah, ah, you are not doing it now, right?

Duty Staff: You go ask them.

Investigator: You are not doing organ donations anymore, right?

Duty Staff: Ah, we hardly do it, um, we hardly engage in this...get involved in this work now.

Investigator: Then I...ah, I won't do it.

Person on duty: We are mainly doing body donation now.

Investigator: Ah, body donation... is body donation different from organ donation?

Duty Staff: Hardly doing it, eh.

Investigator: The body donation is for, after death, it is used for experiments, right? And organ donation is, that is to say...

Duty Staff: Body donation... Yes, body donation means donating the body to the medical school after a person dies, and the medical school will use it. Organ donation means donating usable organs to those in need.

Investigator: Ah, it's when alive...

Duty Staff: That's how it works.



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Investigator: The decision is made while the patient is still alive, it's not after the patient's death, right? That's the difference.

Duty Staff: Well, yes, yes, yes, yes, yes, yes, yes.

Investigator: Ah.

Duty Staff: Yes, yes, yes, yes, yes, yes

Investigator: Ah, okay, I understand, okay, so thank you!

Duty Staff: Okay?

Investigator: Thanks, I'll ask again, okay, bye!

Duty Staff: Okay, no problem, just call the Provincial Red Cross Society and ask them, okay?

Investigator: Well, okay, okay, thank you!

Duty Staff: Goodbye!