



Investigation Respondent: Ms. Wang, duty staff at the Donation Office of Henan Province Red Cross Society

Investigation Date: November 5th, 2020 (86-37-65949885)

Summary:

Question: The doctor said that donor sources need to go through the Red Cross.

Answer: I don't know about the distribution of the donated organs, the distribution is run by the Public Health Commission.

Investigation Recording

Investigator: Hello, how are you? This is Henan Province Red Cross Society, right?

Ms. Wang: Yes, how can I help you?

Investigator: Is this the number of the organ donation office?

Ms. Wang: Ah, yes.

Investigator: May I ask you something, since we are now on the wait list for liver transplant for a family member at the Affiliated Hospital of Zhengzhou Medical University. There are many people waiting over there, and my friend suggested I talk to a doctor. And the doctor I asked said that the donors...I asked how long we need to wait. The doctor said the donor source needs to go through the Red Cross (Society), it's the Red Cross that assigns donor organs, or witnesses the process, and what not. He said, "You go and ask them!"

Ms. Wang: This is the thing, you listen to me first. Roughly I know what you need. But I don't know about organ assignments. I don't know which hospital's doctor told you the Red Cross knows it. The assignment is up to the Public Health Commission, and we're not involved in it.

Investigator: Okay.

Ms. Wang: The Red Cross is involved in organ assignment, so we do not have the right to offer any advice in this part.

Investigator: There's another thing I want to know, and that is, the organs that are...what about its formalities that all need to go through the Red Cross, that is, those forms. That is, the donated organs that can be used clinically, the ones that the Red Cross definitely knows about. That is, how many organs are there in one year that can be clinically used for patients?

Ms. Wang: It's not us that provides the forms, it's not us that provides the forms. We don't provide such forms, we only provide support. If such cases happen, that is, if a family indeed has difficulties, it will make a request to us. And if they do, we will provide assistance, and we provide information about assistance. What you said about us providing forms, it's not us that provides them.

Investigator: Oh, sorry about that. What I wanted to ask was, isn't it true that, when organ donation is made, the donor, for instance, has someone who dies, and then the family agrees to donate organs, and then forms need to be filled out for donation, and the witnessing needs to be done by the Red Cross witnesses? And that includes voluntary donations.

Ms. Wang: Organ donations are indeed through the Red Cross. But we are only...we are doing the assistance part. And the forms for assistance part have a different focus than those associated with assignment! And the



information used is different. We have different focuses. Do you understand what I mean? We primarily provide aid, aid for those who need help.

Investigator: Oh, the aid you were talking about, is it for the donor who can't afford medical bills or some other debts, but can donate organs to get some medical compensation. Is that right?

Ms. Wang: This is not medical compensation. We call it humanitarian aid. We need to go to assess the family's financial situation and, after that, provide aid.

Investigator: This type of aid is not only provided to those who donate organs, is it?

Ms. Wang: It definitely is! It definitely is to those who donate organs.

Investigator: Oh.

Ms. Wang: That is, the donor's family, we will assess their situation. That is, if the donor does have difficulties and they meet our criteria for aid, we will provide some aid to them.

Investigator: Oh, I see. So, you don't know how many donated organs are clinically used. And that is not your business, right?

Ms. Wang: I am not clear about that. We are not clear about this question you raised and unable to give you an answer, understand? We have no way of collecting this data.

Investigator: You don't know how many there are in a year, right?

Ms. Wang: We are not convenient to come up with this data, you know? We need to keep the number of our donations confidential because we have confidentiality rules.

Investigator: Roughly how many? I don't need to know specific personal information. Just roughly how many?

Ms. Wang: I can't tell you that. Uh, I can't tell you that. You need to talk to the doctor, and the attending doctor needs to have a look.

Investigator: Right. Then I have a question about the assistance program. Can we pay the assistance amount? That is, the assistance amount you mentioned, you don't need to pay it, let us pay it. And then...

Ms. Wang: This assistance, this amount, it's not like who... this assistance, this government allocated funds, it's not like, it'll be given to whoever requests it. It's not like that. For us, it's all charity fund.

Investigator: Oh, it's all charity fund.

Wang: Got it?

Investigator: How much? Typically how much can a male donor get?

Ms. Wang: This...I now...this is what it's like, I am not the right person to tell you. This is not my job. So, if you wanted to know organ assignment, the public health commission takes care of it.

Investigator: The Public Health Commission you mentioned, is that a nationwide centralized system, or does each province have its own? Or how does ...

Ms. Wang: Just one national centralized distribution system. Doctors all know about it. You can talk to them. Understand? If you have any questions, you can talk to that attending doctor...he knows everything.

Investigator: How should address you? What's your last name?

Ms. Wang: My last name is Wang.



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Investigator: Okay. Thank you.

Ms. Wang: Sure. No problem.