



Investigation Respondent: Director Zhou Jiexue, Organ Transplant, the Second People's Hospital of Guangdong Province

Investigation Date: October 29, 2020 (Tel: 86-20-89168095)

Summary:

1. We've been doing it all along recently.
2. Judicial organs? There are no more that kind, because we don't do that now.
3. We are not doing just one, we do that many every year.
4. We have more than one team, we have three or four teams. Question: There are three or four teams? Answer: Yes, okay?
5. Question: When can I see you?
Answer: Usually we are all there, we are all working, there's no time we don't work.
Question: You work Saturday and Sunday too?
Answer: For Saturday or Sunday, you need to call. For weekends, you need to...sometimes we might not (do surgeries)...

Investigation Recorder

Nurse: Hello?

Investigator: Hello, how are you? Is this the Second People's Hospital of Guangzhou?

Nurse: Yes, who is this?

Investigator: Hi, how are you? My name is Jin. I would like to ask, I want to have a kidney transplant, which doctor should I see?

Nurse: So you are...let me find a doctor for you.

Investigator: Okay, thank you.

Doctor Zhou Jiexue: Hello?

Investigator: Hello, how are you? My name is Jin and I am calling from the northeast region. May I ask if your hospital is still doing kidney transplants?

Doctor Zhou: We sure do kidney transplants. Why can't we do kidney transplants?

Investigator: Could you tell me, for a kidney transplant now, how long one needs to wait?

Doctor Zhou Jiexue: It really depends. If you have...you need to do some checkups, such as blood typing, and...

Investigator: Ah typing...we have already done it at a hospital in the northeast. The result shows it's fine.

Doctor Zhou Jiexue: If you...you want to do it, you just... You just find time to come over, and bring all medical files.

Investigator: May I have your name?

Doctor Zhou Jiexue: My last name is Zhou.

Investigator: Dr. Zhou, can you tell me how much this will cost? I need to have an idea.

Doctor Zhou: The cost is like 400-500 thousand RMB yuan. Probably around 500 thousand.

Investigator: 400-500 thousand RMB yuan. May I ask, Doctor Zhou, are you one of the surgeons?



Doctor Zhou: Don't bother to ask this, why do you bother about that?

Investigator: Well ...

Doctor Zhou Jiexue: We are all able to do it. We are all able to do it, okay.

Investigator: Ah, you are able too?

Doctor Zhou Jiexue: If you want to ... you can ask about what you want to know. We all can do it. We all can do it.

Investigator: I wanted to ask if you perform many surgeries now? Approximately how many can you do a year?

Doctor Zhou Jiexue: This ... you don't need to know that. You don't need to know that. If you want to get the surgery, you just come over for a consultation. We will tell you more details. If you just ask on the phone, that is not your business. When we find a good match, we will do the transplant for you. Okay? We have been doing this for a while and we are still doing it.

Investigator: Right, you were right, you've been doing it all along. But I just wanted to know approximately how long we have to wait, and that is...

Doctor Zhou Jiexue: We ... we don't ... it's hard to tell, hard to tell. It could be a few months or one year. It depends. Alright? It depends on the typing and each patient's situation.

Investigator: Then I...My friend recommended your hospital to me. He said after typing, a patient doesn't need to wait too long before having a surgery. Sometimes only one or two months, is this correct? Maybe half a month, is this ...

Doctor Zhou Jiexue: Uh ... It really depends on the blood typing. Some patients could have the surgery very soon if their blood typing is good, and some couldn't find a match after six months. So, they must wait.

Investigator: Doctor Zhou, if I may, could I just ask for you when I am there? Or there are others that I could see?

Doctor Zhou Jiexue: Yes, yes, you can come and see me. Okay? Alright?

Investigator: May I have your name? What's your first name? How should I address you?

Doctor Zhou Jiexue: You can call me Dr. Zhou. I am the only person here whose last name is Zhou.

Investigator: You are the only doctor whose last name is Zhou, right?

Doctor Zhou Jiexue: Yeah, yeah.

Investigator: May I ask, Dr. Zhou, will this be covered by medical insurance?

Doctor Zhou Jiexue: Oh, you have insurance. If you include that in the claim, you may...you may include that in your claim. But for some expenses, you might...you might not be able to claim for their coverage. Okay?

Investigator: So, it could be covered.

Doctor Zhou Jiexue: Yes, you can use your insurance, you can. But some expenses might not be... If you really want to do it, and you want information, you bring the patient over, and we will talk about it in detail, okay?

Investigator: Ah, okay. And Doctor Zhou, what I said just now...that is...I checked online and learned that, in this...this...your hospital has a very high success rate. What I wanted to know is, how many cases can you do a year? Can you tell me that? And I'll...



Doctor Zhou Jiexue: This ... you don't ... need to care about how many. We can do it anyway. If you ... you ask a specific question ... If we find a matching organ, we can do it for you. Then your chance is 100%. If you don't it, your chance is 0%. This is how things are. You don't need to worry about how many we do, okay?

Investigator: Okay.

Doctor Zhou Jiexue: Why do you care about others' business? If there's a right one for you, then we...if there is the right one, we'll do it for you, okay?

Investigator: Ah, thank you, Dr. Zhou. I wanted to ask you about something. My friend recommended I make this call. My friend told me he used the judicial organ here. So, I want to ask, can you still find it? Can I pay to get that type of organ?

Doctor Zhou Jiexue : If you want that type, you ... you go talk to him. What we have here are all from donations. There are no judicial ones. If you are looking for donations from judicial system, you can go around trying to find it somewhere, you go to...find it somewhere, okay? We don't have them because we don't do that anymore. Okay?

Investigator: So, where do all these organs come from now? This ...this ...

Doctor Zhou Jiexue: But.. I am telling you not to bother about that. What we use are all from donations, all from voluntary donations. Don't come if you don't want to do it, if you don't...okay? These are all legal ones, legal...

Investigator: Ah, Dr. Zhou, didn't I make this call because I wanted to go over and do it and wanted to know kidney quality?

Doctor Zhou Jiexue: This...this... this is something we...we ourselves are also concerned about. You are concerned about it, and we are too.

Investigator: Ah ...

Doctor Zhou Jiexue: Because you...if the kidney quality is not good, it's difficult for the patient to recover during recovery period.

Investigator: Can we select a younger donor?

Doctor Zhou Jiexue: Eh, you can if you have it, if you just want to...if you don't want to proceed with the matching organ, or feel the donor is too old, you don't have to come, that's fine, okay?

Investigator: Ah...

Doctor Zhou Jiexue: This is not a big deal. You have the right to choose.

Investigator: Ah, that is, I can make a request to the hospital, telling them I want to get a younger donor's organ. I can do it, right?

Doctor Zhou Jiexue: Yes, yes. You can make your request.

Investigator: Ah...

Doctor Zhou Jiexue: But you just...if you want it done fast and have that type too, then you will...there won't be...if you want to get it done fast, sometimes you have to compromise a bit on that. If you want to have a good transplant, you may have to wait until a good one becomes available. Only then will you be able to have that, okay? This...this is not something in conflict. But sometimes you can't have it both ways. Sometimes it is hard, very hard to have it all, okay?



Investigator: Yes, right. So Doctor Zhou, your hospital has done many surgeries and the skills here are quite good----I can understand it this way, right?

Doctor Zhou Jiexue: Our skills are definitely... skills are not an issue, okay!

Investigator: You have done many surgeries.

Doctor Zhou Jiexue: We did not just do one case. We do many transplants every year.

Investigator: Right, right, right. How many transplant teams do you have? Just this one team of yours, Dr. Zhou?

Doctor Zhou Jiexue: What?

Investigator: I was asking if there is now only this one team of yours, Dr. Zhou, doing kidney transplants.

Doctor Zhou Jiexue: You don't need to ask about this, you come and...if you come, you can see and find it out for yourself.

Investigator: Ah.

Doctor Zhou Jiexue: Okay? We don't have just one team. We have three or four teams, okay!

Investigator: Ah, you have three or four teams. Isn't that so?

Doctor Zhou Jiexue: Yes. Alright?

Investigator: Okay, got it.

Doctor Zhou Jiexue: If you want it, you can come see me. If you have some concerns or because of other reasons, you can wait. Either way will do. If you want to come, bring all of the patient's medical records. We can take a look, alright?

Investigator: Ah, alright. So I will... are you in the office every day? When can I...

Doctor Zhou Jiexue: No, it's not like...usually we are all there, we are all working, there's no time we don't work.

Investigator: You work Saturday and Sunday too?

Doctor Zhou Jiexue: For Saturday or Sunday, you need to call. For weekends, you need to...sometimes we might not (do surgeries)...alright?

Investigator: Okay, alright. Thank you, ah, thank you.