



Investigation Respondent: Director Lin with Kidney Transplant Ward of the Third People's Hospital of Shenzhen City

Investigation Date: Oct. 25, 2020 (Tel: 86-755-6122333 ext. 71700)

Summary:

1. Come to the 17th floor to see Director Jiang, Director Jiang Nan.
2. Generally, about 10 surgeries a month. There could be as many as 15 surgeries, even 20 surgeries.
3. Last year, over 70 surgeries were done, close to 80 of them.
4. The pandemic has not affected us much, we've been doing it all along.
5. You can ask to see me, I am on the 17th floor right now. So come, we are all here.

Investigation Recordings

Nurse: Hello, how are you? This is the Department of Surgery.

Investigator: Hello, is this the liver transplant unit?

Nurse: Hello?

Investigator: Hello, is there any doctor available? Can you transfer the call to a doctor? I am a patient's family, I'd like to take him to your hospital for a liver transplant.

Nurse: Okay, hold on.

Investigator: Sure.

Doctor: Hello, how are you?

Investigator: Eh, how should I address you? May I have your last name?

Doctor: My last name is Lin.

Investigator: Dr. Lin, I'd like to take my younger brother to your hospital to have a liver transplant. He did the blood typing already.

Director Lin: He's done blood typing? (Right, now...) You want kidney transplant, right? (Right, right) What disease does he have? Liver cancer or cirrhosis? Or other conditions?

Investigator: He has alcoholic liver . (Alcoholic liver?) Yes.

Director Lin: Ah, you do it this way: you can bring all his medical records and schedule an appointment, or you can go to the 17th floor and talk to Director Jiang, Director Jiang Nan.

Investigator: Let me write it down...Director Jiang on the 17th floor, right? (Right)

Director Lin: Right, go see him on the 17th floor. You can come right over...

Investigator: May I ask, besides Director Jiang's team, is there any other team doing it too?

Director Lin: Just this one team.

Investigator: Is your hospital doing it now?

Director Lin: Yes. We do liver transplants.

Investigator: How many transplants can you do a month? So we care about the quality of the surgery.

Director Lin: Generally, about 10. There could be as many as 15 or even 20.



Investigator: Oh, then how many did you do last year?

Doctor Llin: Last year, over 70 surgeries were done, close to 80 of them.

Investigator: Oh, so you haven't been affected by the pandemic this year, right?

Director Lin: Right, we haven't been affected much. We've been doing it all along. Here's what you should do: come to schedule an appointment.

Investigator: But if we go, the ward...if we want the patient hospitalized, is there a bed for us? (Right, come right over) Will the patient be admitted? Is there a bed for us? (He can be admitted) He will be admitted when we arrive?

Director Lin: Sure, sure. We will have a bed arranged for the patient when you come.

Investigator: Okay, okay, that's good.

Director Lin: Eh, come over as soon as you can. Our clinic opens Monday through Friday, and there are doctors available. You may see any doctor, who will tell you what to do. Also, they will send you to the 17th floor for the surgery.

Investigator: Director Lin, are you in the team too? Can we come to see you?

Director Lin: Yes, you can come to see me. I am on the 17th floor right now. We are all here.

Investigator: Okay, okay. You are a director too. Okay, okay, that's it for now. Bye.

Director Lin: Alright. That's it for now and bye.