



Investigation Respondent: Nurse, Urology Department, Fifth Hospital Affiliated to Sun Yat-sen University

Investigation Date: October 13, 2020 (+86- 756-2528888)

Summary

- 1 Go see Director Wu Jiaqing. He specializes in kidney transplant. Also the well-known director of our department, Director Dai Yingbo. You make an appointment to see either Director Dai, Director Wu, or Doctor Zheng Xiaoqing, any of them will do.
- 2 Other doctors can only do blood tissue matching and do not do (transplant) surgery. It's always director himself who does the surgery.
- 3 ward beds, we still have them for now. I can only say we still have them these couple of days.
- 4 We are not affected by the pandemic. We are doing it right now. We did two cases only last week.
- 5 You just search for the names of those three doctors at registration of the Fifth Affiliated Hospital, you will find them there.
- 6 When you get registered, you need to register under outpatient clinic of Urology Department.
- 7 Jianming and Xu Xinjun who used to do kidney transplant before are no longer here. Currently only these three are doing it (kidney transplant).
- 8 There is a special group for those waiting for organ transplant. If you come for typing, they will put you into that group.

Investigation Recording

Female Nurse: Hi, hello.

Investigator: Hi, hello. It's the Fifth Hospital Affiliated with Sun Yat-sen University, right? Would you mind telling me the number of kidney transplant department?

Female Nurse: Did you mean kidney department?

Investigator: Uh...is kidney transplant the same as the kidney department? Should it be Urology Department?

Female Nurse: Okay.

Investigator: If...If we need a kidney transplant...is it your hospital...is there a special hospital? Is there a special phone number?

Female Nurse: Okay. I'll transfer you there.

Investigator: Okay.

Female Nurse: Okay. Just a minute.

Male Nurse: Hello?

Investigator: Hello. It's the Urology Department at the Fifth Hospital Affiliated with Sun Yat-sen University, right?

Male Nurse: Ah, yes.



Investigator: Hi, how are you. My family member would like to have kidney transplant at your hospital. So we wanted to know how to get registered, and which director we should see.

Male Nurse: Does he want to have a transplant or what?

Investigator: Need a kidney...need a kidney transplant...go to your place for a kidney transplant.

Male Nurse: For a kidney transplant?

Investigator: Right.

Male Nurse: Over here, we also do typing first, then you need to wait. The patient may not get it done that fast.

Investigator: Then...then I want to ask, if we have finished typing and decided to go to your place, how long do we need to wait before the patient can have his surgery done?

Male Nurse: That, I don't...that depends on your luck. After the typing is done, there has to be a matching kidney before you can...can get the surgery done. If there is no matching kidney and you wait for ... that's impossible.

Investigator: Then if I have good luck... how long do I need to wait if I have good luck?

Male Nurse: If you have good luck and there is (a match) then possibly the (transplant) can be done immediately. But before...you've done the typing, but there may be others who have also done the typing before you, then they will be given priority.

Investigator: Then I would like to ask who is your director?

Male Nurse: As to the director, you can look for Director Wu Jiaqing.

Investigator: Oh. Director Wu Jiangqing?

Male Nurse: Director Wu Jiaqing.

Investigator: Okay. Director Wu Jiaqing. Is he specialized in kidney transplant? Then I would also like to ask...

Male Nurse: Ah. Yeah. Yeah.

Investigator: If we wait in line, if we get to your hospital, do you have sufficient ward beds in the hospital? Are there many patients for (transplant)?

Male Nurse: Bed...um...as to beds, for now there still are...for now... today, I can only say there are still (some beds) these couple of days.

Investigator: Then I also would like to ask, as to Director Wu Jiaqing, does he do the surgery each single day, or in each week there are patients for kidney transplants? Those who need transplants.

Male Nurse: How can it be (that doing transplant) each single day? Where can you find so many kidneys for you to do (transplant)? How can you do (transplant) each single day?

Investigator: Then each...each week...

Male Nurse: He can only wait...

Investigator: Then each week...how many each week...

Male Nurse: Over here... No, it wouldn't be bad if he could do two or three (transplants) a... a month. How can you do (transplant) each single day?



Investigator: Oh. Okay.

Male Nurse: How can... the kidney, that need to... that is not pig's kidney. That is human kidney. My goodness. What are you thinking?

Investigator: Right. Then I still want to ask, whether it is affected by the pandemic?

Male Nurse: No, it's not affected, it's being done currently. Right now, uh, last...last week, two (transplants) were done.

Investigator: Two transplants were done last week. Then how many cases (of transplant) have been done this year so far?

Male Nurse: There should be 20, 30 cases. There should be that many.

Investigator: Twenty or 30 cases. Oh. So, when I go there I just need to see Director Wu Jiaqing, get registered to see Director Wu Jiaqing, right?

Male Nurse: Yes, you can do that. You can. Oh, there's also Dr. Zheng Xiaoqing. Either will do.

Investigator: Uh what's his name? What? What is his name?

Male Nurse: Dr. Zheng Xiaoqing. Zheng, Zheng Xiaoqing.

Investigator: Zheng Xiaoqing. Ah. Is he...is he also a director?

Male Nurse: Uh. Dr. Zheng, Uh, no. no. He is an attending doctor.

Investigator: Uh. Zheng Xiao...

Male Nurse: **As to the director, just see Director Wu Jiaqing. The other doctors just do typing and do not do (transplant) surgeries. Surgeries are all done by the director himself.**

Investigator: Uh, all surgeries are done by Director Wu Jiaqing, right?

Male Nurse: Eh, no. There's also the chief director of our department, Direct Dai.

Investigator: Who is your chief director?

Male Nurse: Director Dai Yingbo.

Investigator: Okay. That means when I go there I just say, uh, uh, which day will he be in? So I just register to see Wu Jiaqing, right?

Male Nurse: You are good with any of them. You can register to see Director Dai, Director Wu, or Doctor Zheng Xiaoqing, and you will be good.

Investigator: Zheng Xiaoqing.

Male Nurse: All of them are fine.

Investigator: Director Wu, Director Dai, uh, get registered under those three... registered under the director, any of them is okay?

Male Nurse: Right. Any one of them, any one of them.

Investigator: Uh, then I...



Male Nurse: You...you just search the public account of the Fifth Affiliated Hospital, then you can register there.

Investigator: Oh, I register on...online?

Male Nurse: Search for their names, yes, go to the site for registration in the system of the Fifth Affiliated Hospital and directly search for the names of those three people. You can find them.

Investigator: Oh, that means...um, there are ward beds available, right? I would like to ask...are you, are you a doctor? What's your name?

Male Nurse: I am not a doctor. I am a nurse.

Investigator: Oh. You are a nurse. You have male nurses there! Oh,that's wonderful. That's good.

Male Nurse: Okay. Okay.

Investigator: Then your number here...this number is for nurse...ward nurses?

Male Nurse: It's nurse station's number. Nurse station's number. Yes. Yes. We are by the phone 24 hours.

Investigator: Nurse station of Urology, right?

Male Nurse: Right. Right.

Investigator: Then, Uh, if I go to your hospital, if I do typing or other things, it should be done at Urology Department, right?

Male Nurse: Ah. Yes. Yes.

Investigator: Ah, okay. Then thank you. Thank you. Then I'll...

Male Nurse: When you...when you are ready to register, you just register to go to outpatient clinic of Urology Department.

Investigator: Register for outpatient clinic of Urology Department.

Male Nurse: Ah, outpatient clinic of Urology Department.

Investigator: I have another question...

Male Nurse: Yes, directly...

Investigator: You...

Male Nurse: Directly search for "Dai Yingbo"... Search for the names of any of those three people. Then find a day that's convenient for you, there should have... the system will show which day they are on their shift. You just click on it to take a look. Then you can just come at a time convenient to you.

Investigator: Ah. Then I would like to ask about Tan Jianming. It was him who did (transplant surgeries) before. Isn't he still there?

Male Nurse: No. No. No.

Investigator: He is no longer there?

Male Nurse: Ah. That's right.

Investigator: How about Xu Xinjun? He is not there either?

Male Nurse: Uh, he's not either. Right now mainly just those three are in charge of it.



Investigator: Mainly those three. Then you... your hospital has only those three, just that team. They belong to the same team, right?

Male Nurse: Ah. Right. Right.

Investigator: Oh, that's good. Then I know. Thank you.

Male Nurse: Uh.

Investigator: Thank you.

Male Nurse: No problem. No problem. When you do typing, you will have to wait. Anyway transplant cannot be done that fast.

Investigator: Then I now want to ask whether there are many people waiting in line?

Male Nurse: Uh?

Investigator: Are there many people waiting in line?

Male Nurse: People waiting in line?

Investigator: Uh. Yeah.

Male Nurse: I am not clear about that. They have a special group. If you come for typing, they will put you into that group.

Investigator: Oh.

Male Nurse: All people in that group are those waiting in line.

Investigator: Oh. That's good. Uh. Good. Thank you. Thank you.

Male Nurse: No problem.

Investigator: Okay. Thank you.