



## Investigation Respondent: Person on duty in the office of the Red Cross Society of Hainan Province

**Investigation Date:** October 13, 2020 (+86-89865331824)

### Summary

1. We mobilize people to donate. After the donation, how it is distributed is not our responsibility.
2. The Red Cross: Which hospital's doctor told you to ask the Red Cross? Investigator: The No.2 Affiliated Hospital of the Medical University.”
3. The number of donations is not large, just a few a year, about 10 cases.
4. I am not very clear about how the (donated organs) are distributed. You may contact our business office about it. You can call 65321320. They handle organ donations. We are the general office here.
5. You go talk to their director, 65321310, Director Li.

### Investigation Recording

Person on duty: Hello, hi?

Investigator: Hello, hi! You are the Red Cross Society of Hainan Province, aren't you?

Person on duty: Ah, hi. Who's speaking?

Investigator: Hi. I want my family member to have a kidney transplant. I'd like to ask...because a doctor said that the donated organs for transplant need to go through the Red Cross, so I would like to ask you, how long we should wait (for a donated organ) and if there are many donors?

Person on duty: Oh, we do not handle distribution. We mobilize people to donate. As to the distribution, it is done through an organ distribution system.

Investigator: Ah, with our province, when there are people who want to make donations, they need to fill out forms provided by the Red Cross Society and go through formalities, don't they? How many are there? And normally, how long do we need to wait to (get an organ)?

Person on duty: Ah, how the organ is specifically distributed after it's donated is not our responsibility. We are only responsible for accepting donation.

Investigator: Oh, that means...

Person on duty: Yeah. As to the specifics, let me tell you, your family member should go to the hospital and sign up on the waiting list there.

Investigator: I've been to the hospital, but the doctor said, "We cannot get it to you and you need to ask the Red Cross and see what they have, because the organs are all..."

Person on duty: Which doctor told you to ask the Red Cross? Which hospital's doctor told you to ask the Red Cross?

Investigator: The No.2 Affiliated Hospital of the Medical University. I just want to ask whether there are many donors here and how many transplants can be done usually in a year? And then...

Person on duty: There aren't many donations.

Investigator: How many?



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Person on duty: The number of donations is not large. Just a few during a year perhaps.

Investigator: Those that can be used?

Person on duty: Ten or eight. Around 10 each year.

Investigator: Those that can be used?

Person on duty: Also, after the donation...how specifically it will be distributed, that's not our job. Which patient will be given the organ...we also...there is a system, and that system is used to do the distribution.

Investigator: What about now?

Person on duty: It's all...it's like, everybody needs to wait in that system.

Investigator: So then, okay...if there are many donors here, we definitely will give priority to the hospital here. If that's possible, that is, if the matching is successful.I would like to know, are the ten or eight donated organs all used for transplants, or can the donated organs all be used?

Person on duty: I am not very clear about how the (donated organs) are specifically distributed. Maybe you could consult our business office.

Investigator: This business office is...?

Person on duty: You can call 65321320. They deal with organ donations. Here it is general office.

Investigator: Oh, okay. Then I will call...

Person on duty: 65321320, speak to... you can ask them, okay.

Investigator: You just mentioned that I should speak to someone. Were you saying it would be better if I asked to speak to someone. That way they would trust me more, or whom do you ask me to speak to?

Person on duty: Oh... that colleague is possibly on vacation. You can talk to their director, 6532130.

Investigator: 65321310. Ask him. What shall I address that director?

Person on duty: Yeah.

Investigator: What is his last name?

Person on duty: Director Li.

Investigator: Director Li. Just call this number, and he will answer my call, right?

Person on duty: His last name is Li. Right.

Investigator: The Li with Mu and Zi (The way how the Chinese character is written) . Okay.

Person on duty: Yes. Yes.

Investigator: Then I will ask him. Thank you.

Person on duty: You go ask him. Okay?

Investigator: Thank you.