



Investigation Respondent: Nurse Wang Lixia, Kidney Transplantation Division, Second Affiliated Hospital of Hainan Medical College

Investigation Date: September 24, 2020 (+86 898-66809311)

Summary:

1. I don't know about the waiting list. It's not us, nurses, doing the waiting list. There is someone doing it. It is nurse Wang Lixia.
2. I don't know either about how long it will be on the waiting list before the surgery can be done.
3. Director Jiang and Director Zeng are both with with Tongji Hospital. They come here to do operations. The division is now headed by Director Jiang.
4. We have been doing kidneys and livers, as well as lungs. In this month, we have done over 20 operations. So the beds are a bit tight.
5. President Wang, Director Jiang, Director Zeng, and Director Zhang are all doing it.

Recording Content:

Nurse: Transplantation, Hello!

Investigator: Hi, hello. Is this the Second Affiliated Hospital of the Hainan Medical College?

Nurse: Ah, yes.

Investigator: Hi, hello. So this is the Transplantation Division, right? My family member wants to do kidney transplant in your hospital. What should the procedure be?

Nurse: Has the tissue matching been done?

Investigator: It has, but how long is it good for?

Nurse: Since the tissue matching has been done, you need to sign up on our waiting list, stay on the waiting list to see the doctor.

Investigator: I know that. For the waiting list, are there many people on it?

Nurse: I don't know, because there is someone specifically responsible for the waiting list. It's not us, the nurses, doing it. There is a specific person responsible for that.

Investigator: At the fastest, how long do we have to wait before the operation?

Nurse: Just as I said, I am not sure.

Investigator: So we have to talk to your director? Your director is still Jiang Hongtao.

Nurse: It's not the director you need to talk to, it's somebody else, and she is responsible for the waiting list. That one is specifically responsible for the waiting list.

Investigator: What is her name?

Nurse: Nurse Wang. You just ask to talk to Nurse Wang, Nurse Wang Lixia. Then you can be put on the waiting list.

Investigator: Ah, Wang Lixia. Does she have a phone number?

Nurse: She does, but we do not give that away, sorry.

Investigator: Ah, I did not mean her personal phone number. Her office number?

Nurse: You can leave your number here, what's your phone number? I will ask her to call you. Give me your



number, and I will ask her to call you, is that okay? What is your number?

Investigator: Doesn't Wang Lixia have an office number?

Nurse: I am asking you to leave your phone number, and she will call you.

Investigator: Then I will ...

Nurse: Please wait, let me ask if she is in there.

Investigator: Sounds good, thank you! (Wang Lixia, the nurse that handles the waiting list, picked up the phone.)

Nurse: Hello! Hi, hello.

Investigator: Hi, hello. Is this Wang Lixia, Doctor Wang Lixia? Hi! Can you hear me?

Nurse: Yes, please go ahead.

Investigator: My family member wants to do kidney transplant in your place. Do you still require Nuclear Acid tests?

Nurse: If the patient needs to be hospitalized, Nuclear Acid tests are required.

Investigator: Are there many patients on the waiting list? How long is the waiting time?

Nurse: There are indeed many people on the waiting list.

Investigator: So I think, if it can be decided, I will talk to my family member and get it done at your place. This is what I mean.

Nurse: Oh. So you mean you were at somewhere else, now you want to come to our hospital, is that right?

Investigator: Yes, that's what I mean.

Nurse: If you want to come here, please bring tissue matching results, and then we will examine the patient for hospitalization and evaluate your situation. Is that okay?

Investigator: OK, fine.

Nurse: So let's do it this way: There have been many operations the past few days and the beds are relatively tight. We can put it off until a week later.

Investigator: Ah, many patients for surgery, are they all kidney transplant surgeries?

Nurse: We do kidneys, livers as well as lungs. This month we have done over 20 operations. So the beds are a bit tight.

Investigator: So many?

Nurse: Yes.

Investigator: How many teams do you have?

Nurse: Our division is the only one that has such a transplant team.

Investigator: One team does so many. Is it President Wang, or Director Jiang--Jiang Hongtao?--, who heads your team?

Nurse: Right, right, right. We are all doing it. They are all doing it.

Investigator: They are all doing it.



Nurse: Don't come this week. Come after the holidays. The beds are a bit tight.

Investigator: You mean after Mid-Autumn Festival, right?

Nurse: Now there are no beds available. After the National Day. Now the beds are all taken.

Investigator: My nephew had done tissue matching, and if we bring the file over, bring the medical file over, does he still need to be hospitalized?

Nurse: We have out-patients clinics Monday through Friday. There are specialized transplantation doctors at the clinic. Show your report to the doctor. If he thinks hospitalization is needed, the patient will be hospitalized. If hospitalization is not necessary, he'll get evaluated at the clinic, and that will be fine.

Investigator: OK. Please give me your WeChat number. I will ask my son to add you.

Nurse: En, OK, this way it will be convenient for you.

Investigator: OK.

Nurse: My number is 139

Investigator: 139

Nurse: 7690

Investigator: 7690

Nurse: 9633

Investigator: 9633. Eh, one more thing I want to ask. It's about organ quality, money is not a problem for us, we only want to find one that's of good quality.

Nurse: This, because this, how do I put it? We do it only when the quality has no problem.

Investigator: Because we in the family... there are doctors telling us that qigong practitioners organs are good, and healthy. They do not smoke or drink. We have no problem paying as much as needed, as long as it's of good quality. The most important thing is to save the child. This is the situation.

Nurse: Is that your son?

Investigator: Not my son. It's my nephew. My sister's child.

Nurse: Oh, oh. It's your nephew. So, that is the case. Can you send me the report tomorrow? Send it to me, I will forward it to them and let them have a look. Is that okay?

Investigator: I just want you guys to assure the quality, money is not a problem. This is what I mean.

Nurse: It would be better if you could come when you could. But this week is relatively busy. Avoid the holiday period. This month there are many patients, and the beds are tight. Put it off until a bit later.

Investigator: Because we are fairly well off, people are telling me to look for a organ from qigong practitioners.

Nurse: You come and we take a look at the tissue matching first, okay?

Investigator: Okay, I understand. You said that... this month, how many have you done this year, I means, kidney transplants?

Nurse: This year we have done around 60 cases. Due to the pandemic we hardly did any in two months.

Investigator: So then there should be a few hundreds a year?

Nurse: Over one hundred.



Investigator: Not bad.

Nurse: Over one hundred.

Investigator: Okay. Now I want to say this...that is, about who's actually doing it, is it Jiang Hongtao, is it he who's doing it? Or is it your vice president--what is his name?—who's doing it?

Nurse: They all can do it. That is, our Director Zeng or Director Jiang, they both can do it. And there's also Zhang, Director Zhang.

Investigator: Director Zhang.

Nurse: And President Wang.

Investigator: Director Zhang, what is his name?

Nurse: Doctor Zhang Shengbin.

Investigator: So Director Zeng is your division chief, isn't it Director Jiang your division chief?

Nurse: It's Director Jiang, and Director Zeng is with Tongji Hospital. He will come here to do operations. The division is now headed by Director Jiang.

Investigator: So Director Jiang is the division chief, right?

Nurse: Our division chief is Director Zeng Fanjun.

Investigator: Oh, it's not Director Jiang, it is Director Zeng Fanjun.

Nurse: Our director is Director Zeng Fanjun. The one in charge now is Director Jiang.

Investigator: I hope the operation can be one in two weeks or a month.

Nurse: OK.

Investigator: OK then.

Nurse: Let's add WeChat.

Investigator: Good then. OK, thank you. Thank you!

Nurse: OK.