



Respondent : Nurse at the Liver Transplant Ward of Beijing Chaoyang Hospital

Investigation Recording 2020-09-01

Summary

1. There are a total of six teams, all led by the director. Director He performs all surgeries himself, that is, Director He is the primary surgeon, and the others are all assisting him. All six teams are led by him .
2. We are divided into two wards.
3. If you're a bit lucky, you might come in the morning and have a donor in the afternoon.
4. We are not responsible for things like appointments; only the doctors have designated staff for that.
5. Our liver transplant outpatient clinic has always been open, never been closed.
6. The ground floor of our building is specifically for transplant patients, there must be over twenty of them.

Investigation Recording

Investigator: Hi, hello?

Nurse: Yeah, hello.

Investigator: Is this the liver transplant ward at Beijing Chaoyang Hospital?

Nurse: Yes, the Hepatobiliary Surgery Department.

Investigator: Ah, the family member wants to have a liver transplant.

Nurse: If that's the case, you should call 1504 because the doctors handle that, and here is the nurses' station.
Right now there's an on-duty doctor in the office.

Investigator: Now, there is a doctor on duty in the office, you mean right at this time?

Nurse: Yes. Ask them because we, as nurses, are not clear about it. Change the last digit 1 to 4 when you're calling.

Investigator: Okay, but I also wanted to ask, are Lang Ren and Fan Hua currently the best? I checked them out online.

Nurse: Yes, Teacher Lang, yes.

Investigator: Teacher Lang, and Fan Hua as well, both of them are the best currently right?

Nurse: Yes, we have a total of six teams, all led by the director. Director He performs the surgeries, and the others are all assisting.

Investigator: You mean Director He Qiang?

Nurse: Yes.

Investigator: Ah, he is the leader, and does he lead all six teams?

Nurse: Yes.

Investigator: Okay, so when I make an appointment, it doesn't matter which doctor I choose right? He will do it anyway?

Nurse: It depends on the main attending doctor during your hospital stay.



Investigator: Ah, so Director He Qiang performs the surgery, right?

Nurse: Yes.

Investigator: Okay, and can he handle surgeries for all six teams?

Nurse: Well, but we don't have surgeries every day.

Investigator: Ah, affected by the pandemic this year, the hospital hasn't done much, has it? H How many surgeries have been done?

Nurse: For details, you'll have to ask the doctors; they keep the statistics. We, in nursing, don't have those statistics because we're divided into two wards.

Investigator: Oh, As you see, we are at the wrong time.

Nurse: You should call 1504 directly; there's a doctor there, so you may ask him directly. If you ask me, I might not have the answers, and I don't want to cause you any delay .

Investigator: Okay, I'm wondering, for blood type B, is the matching process fast or slow?

Nurse: I can't say for sure. If you're a bit lucky, you might come in the morning and have the a donor in the afternoon.

Investigator: Oh, that's good.

Nurse: However, there are also cases where the wait is quite long, and some patients choose to transfer to other hospitals. We have such cases as well.

Investigator: Oh, if it takes a year or so, that would be too long, right?

Nurse: People can't wait that long; they directly transfer to another hospital.

Investigator: Ah, I see. So, in Beijing now, there are only a few hospitals that can perform liver transplants if we sign up on the waiting list. Doctors usually recommend getting on the list.

Nurse: We're not responsible for things like waiting lists. Only the doctors have designated staff for that.

Investigator: Okay. Now, regarding the beds in the ward, since you're in the ward, you should know it. H How many patients are currently admitted for liver transplants?

Nurse: Of course, there are patients.

Investigator: Is the bed situation tight? How many patients are currently admitted for liver transplants?

Nurse: The ground floor of our building is specifically for transplant patients, with over twenty of them.

Investigator: Over twenty. When did the outpatient clinic start?

Nurse: Our outpatient clinic has always been open.

Investigator: Always open? I called, and they told me the outpatient clinic was closed, and the transplant has stopped due to the pandemic.

Nurse: Our...our clinic has never been closed, our clinic has never been closed.

Investigator: Ah, so the liver transplant has never stopped, right?

Nurse: Yes.



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Investigator: That's good. If everything goes smoothly, that is, if we could be admitted into the hospital in two weeks, we'd be happy. .

Nurse: Right.

Investigator: Okay, that's good. Thank you!

Nurse: Sure. Goodbye.

Investigator: Okay, thank you and goodbye..