



Investigation Respondent: Nurse with Kidney Transplant in the Department of Urology, China-Japan Friendship Hospital

Investigation Date: 2020-08-25 (+86 84206193)

Summary

1. Either Zhou Xiaofeng or Jin Zhenshan will do. They both handle kidney transplantation.
2. Nearly one hundred cases per year.
3. Because it's busy, there is no one in the office. The doctors are either doing surgery or out eating.
4. The phone number for the Office of Doctors: 84205133

Investigation Recording

Investigator: Hello. Are you the Department of Urology, China-Japan Friendship Hospital?

Nurse: Yes.

Investigator: Then I would like to ask about something. One of my family members wants to do a kidney transplant. So to do that, what kind of procedures should we go through?

Nurse: Ah, you just register. Register for Dr. Jin or Director Zhou, both will do.

Investigator: Director Zhou, Zhou what? What is his full name?

Nurse: Zhou Xiaofeng or Jin Zhenshan, both will do. They both handle kidney transplantation. You just need to register.

Investigator: Then I would like to ask if Yang Zhihao is still there?

Nurse: Eh...yes. But he no longer does this. He is only taking care of return patients.

Investigator: If we decided to go, do we have to wait in line first?

Nurse: Ah, I'm not sure about this.

Investigator: That is to say, if I go, I can register to see Director Jin or either of them...there's also Director Zhou, right?

Nurse: Zhou Xiaofeng or Jin Zhenshan, either is fine.

Investigator: I would like to ask, are there many people waiting in line?

Nurse: Oh, that I don't know. You have to ask the doctor. And we don't know how many patients they have.

Investigator: Is this the nurse station?

Nurse: Yes.

Investigator: Right now, patients who have had kidney transplant will have to be cared for in your place, and are there too many patients there now?

Nurse: Yes, there are many.



Investigator: There are many, so, that means, if we go, and if there is a shortage of beds, can we be given a spot?

Nurse: Oh, if there is a bed, you may stay. If there is no bed, you have to wait.

Investigator: That is, even if we are on the waiting list, there's still no difference!

Nurse: Yes, you have to wait if though you have a bed. How could you do it if you don't have a bed?

Investigator: Right, waiting for a kidney source. We have to wait in line, haven't we? Let's say, if there is a kidney source and there is a kidney source today, then you won't be able to stay in the hospital if there are no beds!

Nurse: Ah, about this problem, let the doctor solve it for you, because it's hard for me to explain.

Investigator: Oh, I still wanted to trouble you by asking a few more questions. The family member is also anxious. So let's say, how many cases can they do in a year? The more they do, the better their skills, right?

Nurse: Ah, how many can they do?

Investigator: Yes, how many cases can be done each year?

Nurse: What did you say? Each year, nearly a hundred a year.

Investigator: One hundred cases, more than 100 cases, that's good.

Nurse: It's not more than 100 cases, but close to 100.

Investigator: Someone told me before that your hospital could do hundreds of cases a year? Now it's...

Nurse: Not hundreds.

Investigator: Oh, not that many. Then it must be due to the shortage of beds. Do you know approximately how much it will cost?

Nurse: I'm not sure about this. You have to ask the doctor and talk to him. We don't know.

Investigator: Could you please give me the phone number of the doctor's office?

Nurse: Because it's busy, there is no one there. The doctors are either doing surgery or out eating. If you want to call now, you won't find any doctors.

Investigator: I'm not calling now, I'm not calling now. You give me the phone number, and I'll find time to call them during their working hours.

Nurse: Oh, because when you call, you may not be able to find the doctor. Because other doctors don't handle this, only these two doctors do.

Investigator: Then I have to have luck to find him.

Nurse: Even if you call, there won't be anyone handling this.

Investigator: Then I would like to ask, don't they have a team? It can't be that just the two of them do it. Aren't there other doctors?

If one of the doctors happens to be there, he'll take it. I want to ask you to give me the phone number. In case I get through, I will ask for more details.

Nurse: Okay. It's 84205133, you take it down.

Investigator: 84205133, this is the phone number of the doctors' office?



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Nurse: Yes, yes, yes. Then try your luck!

Investigator: Yes, yes, yes. With good luck, I will definitely have someone answering my call. Thank you, you've been helpful. Okay, bye.

Nurse: Hm, hm, hm.