



---

## Investigation Respondent: Nurse with kidney Transplant Ward of Beijing Chaoyang Hospital

**Investigation Date:** August 21, 2020 (+86- 10-85231457)

### Summary

1. Only when it opens will you do nucleic acid test.
2. Director Hu Xiaopeng, he is very good at kidney transplant. He is probably under 50 years old.
3. The most we did in a year are more than 200 cases.
4. Registration to see Director Hu should cost RMB 80 yuan.
5. All the doctors in our kidney transplant ward can do it.
6. Director Wang Wei and Director Hu Xiaopeng are at the same level, and they each lead a team.

### Investigation Recording

Investigator: Hello! Is it Beijing Chaoyang Hospital? Is it the kidney transplant ward?

Nurse: Who is this?

Investigator: Oh, I called in March. I remember it was March. I am a family member of a patient. At that time, your hospital said that your outpatient clinic was closed, that is, you couldn't do kidney transplant. So, we've been waiting and waiting, and I guess it should be okay now, right?

Nurse: Just a moment please.

Investigator: Ah.

Nurse: Hello!

Investigator: Hello, hello, doctor.

Doctor: Hello!

Investigator: Hello, I am...

Doctor: You are a patient waiting for a kidney, aren't you?

Investigator: Right, right, right.

Doctor: Have you done tissue matching with us?

Investigator: No, I made the first call in March, which happened to be when the outpatient clinic of your hospital was closed, so I gave it up. It should be okay now, right? It should be open, right?

Doctor: As of now we are not doing it, and we don't know exactly when we will start doing it. If you want to come, you have to go to the outpatient clinic first to see about transplant, and have tissue matching and stuff done. And then when it becomes available, you will be notified. Now you ask when we will open, we are not sure.

Investigator: Ah, you are not sure yet. So if we go, will we be given nucleic acid test as soon as we arrive?

Doctor: Uh...are you from a high-risk area?



Investigator: I am in Miyun.

Doctor: Oh Miyun, you should make an appointment with kidney transplant clinic. After making the appointment, you don't need to do those nucleic acid screenings for the time being. You have to ask our director first and they will arrange a matching, blood test, and so forth for you, and then after all these are done and confirmed, when it's open, you will know it and will do nucleic acid tests.

Investigator: Ah, ah, okay. I...I checked online, I saw that Director Hu, Director Hu Xiaopeng, he can do it, so we register to see him, right?

Nurse: Right, kidney transplant.

Investigator: Ah, he is now doing it in our...in Chaoyang Hospital, he is doing the most, right? Is he the best?

Nurse: Er, you mean Hu Xiaopeng, Director Hu Xiaopeng?

Investigator: Ah, yes.

Nurse: Yes, he is... he is very good at kidney transplant.

Investigator: Oh, okay, how many has he done this year? Oops, there is this pandemic this year. How many did he do last year?

Nurse: Last year...the pandemic...the pandemic has affected us this year, as of now we haven't done it, and then...the most we did in a year were more than 200 cases.

Investigator: Ah, let's first...

Nurse: You can only ask Director Hu, yeah.

Investigator: Oh, okay. Because a friend of mine recommended we go to a military hospital in Shijiazhuang. He has connections there. We went there, and later they said that all the doctors from the military hospitals had gone to civilian hospitals. So, does your Chaoyang Hospital have...does it have that kind of doctors from the military?

Nurse: No.

Investigator: Ah, you don't have. So you don't, but your skills are good enough, right? You have been doing this for many years, haven't you?

Nurse: Yes, we have been doing kidney transplants for many years.

Investigator: Ah, then the skills are not an issue. How old is Hu Xiaopeng? He is a young man, right? He is young, right?

Nurse: What?

Investigator: I mean, how...

Nurse: You were asking how old the director is?

Investigator: Yes, yes, yes, and his experience.

Nurse: Well, I don't know his exact age, I guess he's less than 50.

Investigator: Ah, less than 50, ah. That's just the right age. Full of energy.

Nurse: Yes, you'd better go to see him. And you won't know what to do until you get in line.



---

Investigator: Ah.

Nurse: Because it can be open at any time. Now it's only a matter of when exactly it'll be open. Now it depends on this...the entire situation.

Investigator: Oh, but if we register to see Hu Xiaopeng, which day of the week should we ask for? Which day of the week? Tell...please tell me.

Nurse: Me? I don't know the specific day when Director Hu will be sitting in the clinic. You can only look it up online. He should be... uh, Registration to see Director Hu should charge RMB 80 yuan. You go find the one that charges RMB 80 yuan.

Investigator: Ah, the one that charges RMB 80 yuan.

Nurse: Go for the one that charges RMB 80 yuan, yes. Then you go to the outpatient clinic and tell them you want to see Hu Xiaopeng during triage.

Investigator: Oh, and there is also Wang Wei. Wang Wei, between the two of them... their skills are...

Nurse: They are at the same level.

Investigator: Ah, they are at the same level.

Nurse: They are at the same level, so both are good.

Investigator: Oh, are they... How many teams do you have in total? Are they on the same team? Or do they each lead a team?

Nurse: They each lead a team.

Investigator: Ah, how many teams does our Chaoyang... Chaoyang Hospital have?

Nurse: Huh? Transplant. Almost all our doctors who can do transplants can do it, but right now there are only two...two teams that can...can routinely do it.

Investigator: Ah, that's Wang...

Doctor: Other doctors can do it too, but now we divide it into teams.

Investigator: Ah.

Nurse: We don't call it a group. We don't have groups. All the doctors in our kidney transplant ward can do it.

Investigator: Ah, all of them can do it, ah, that is, there are two... they are divided into two teams, Wang Wei leads one team, and Hu Xiaopeng leads the other team.

Nurse: If you want to see a doctor, you can only see either Director Hu or Director Wang Wei.

Investigator: Oh okay, that's great. How much will it be? How much money should I prepare?

Nurse: It should be RMB 80 yuan.

Investigator: Ah, RMB 80 yuan, no, you said RMB 80 yuan is for registration, but I mean how much a kidney transplant will cost? If everything goes well.

Nurse: You should ask Director Hu for details. I don't know the details.

Investigator: So this year, from the start of pandemic to the present, not a single case has been done?

Nurse: No, that's right.



Investigator: Ah, you see, back then you told me to call often, your clinic was closed. I didn't have time, I thought it would be of no use to call during the pandemic. And I think now is about time.

Nurse: No, now that the pandemic is slowly passing, it will be open for sure, but I don't know when. If you want to ask, ask Director Hu.

Investigator: Oh, okay.

Nurse: We don't know it if you ask us.

Investigator: Oh, okay, does Director Hu have...his...does he have any personal contact information? Like his cellphone number?

Nurse: He doesn't.

Investigator: Ah

Nurse: He doesn't.

Investigator: Okay, okay, then I will... as for the hospital beds, there is no problem now, because no one... no one is doing it. So the hospital beds are available now, right? Here with transplant?

Nurse: We, anyway, our ward is...we do have beds for transplants ready now, but we can't tell you about the beds you requested, because we not only do kidney transplants, we also do other surgeries.

Investigator: Ah, that's okay. Okay, then I get it. Thank you. Thanks.

Nurse: No problem.

Investigator: I may call again at any time, okay, thank you.