



Investigation Respondent: Doctor from Jinling Hospital (Nephrology Hospital), Affiliated to Nanjing University School of Medicine

Investigation Date: August 18, 2020 (+86- 25-80862311)

Summary

1. Download HaoDaifu software online, and then make an appointment with Cheng Dongrui on the website. That's it.
2. Question: So Director Cheng is the best (in surgery) in your hospital now, right?
Answer: Yes, because he is the doctor in charge of kidney sources. Do you understand?
3. If you want to do it with us, you need to pay a security of RMB 120,000 yuan, as a deposit.
4. There is a severe shortage of beds for transplantation. The doctor directly works at the ward, so he knows how many beds there are and how many patients can be admitted, and all aspects of the surgery...are under his control.
5. For kidney transplant, one is Cheng Dongrui, the other is Wen Jiqui, and each leads a team.
6. Doctors do it for their own patients, and they won't ask other doctors to do it for their own patients.
7. We don't have any data disclosing how many kidney transplants are performed in a year. We can only tell you that kidney transplant surgeries are very mature.
8. Question: How many years have you been conducting kidney transplantation?
Answer: If you don't believe in our hospital's technology, just go to Baidu and search for it yourself. Our hospital is already known nationwide. You can search on Baidu. I don't know how many kidney transplant surgeries our hospital conducts in a year. No... no doctor will tell us how many kidney transplant surgeries conducted in a year.

Investigation Recording

Investigator: Hi, hello!

Doctor: Hi?

Investigator: Hello, is that the Jinling Hospital affiliated with the School of Medicine of Nanjing University?

(Doctor: Hello?) I'm looking for that Dr. Cheng... Is Director Cheng here?

Doctor: Yes.

Investigator: Cheng Dongrui?

Doctor: Whom are you calling for?

Investigator: Hello, I'm calling for Director Cheng, Director Cheng Dongrui.

Doctor: Now you have to make an appointment on HaoDaifu app. Yes, you have to download HaoDaifu software yourself.

Investigator: Well, I'm not that good at computers.

Doctor: **Download HaoDaifu software online, and then make an appointment with Cheng Dongrui on the website.** Just make an appointment, and that will do it.

Investigator: Ah, then **Director Cheng is the best (in surgeries) in your hospital now, right?**



Doctor: Yes, **because he is the doctor in charge of kidneys sources. Do you understand?**

Investigator: Ah, he is in charge of kidney sources. I will sign up in more than one place, so I will have it done at the one that's the fastest?

Doctor: **If you do it with us, you'll need to pay a security**, and you have to come to our hospital for regular check-ups and follow-up visits on time. If you don't follow up on time, we won't do it even if it's your turn, because we don't know your condition.

Investigator: Well, if we come to this hospital, we must follow the hospital's rules. About this security, tell me how much.

Doctor: RMB 120,000 yuan for security.

Investigator: Ah, **RMB 120,000 yuan for security**. What does this security guarantee? It's a ticket number on the waiting list and blood type matching, and so on, isn't it?

Doctor: Yes, it will generate a ticket number for you. Then your fee will be directly deducted from the RMB 120,000 yuan.

Investigator: Ah, how much does a kidney transplant cost in total?

Doctor: About **RMB 300,000 yuan**.

Investigator: Uh, RMB 300,000 yuan. Is the RMB 120,000 yuan included in RMB 300,000 yuan? Included?

Doctor: Yes, it is included.

Investigator: Oh, that's included.

Doctor: **This is just a deposit**, not a charge.

Investigator: Oh, I understand. How many cases has Dr. Cheng done this year? Is he very busy?

Doctor: **The surgery (technique in our hospital) is already very mature**.

Investigator: Oh, how many cases have you done this year?

Doctor: Very busy.

Investigator: Oh.

Doctor: I don't know how many cases have been done this year. Regarding kidney transplantation, everything related to kidney transplantation, you should communicate and contact yourself for all issues. If you talk to us here, we are not for kidney transplantation... We are not specialized in kidney transplantation. We are the nephrology outpatient clinic, as for the cost of kidney transplantation, the specific cost, including... cost for the medicine you take after surgery, how long it will take, what qualifications you have, and whether you are eligible for kidney transplantation, you need to communicate with the doctor. The doctor can only make a decision for you after reviewing your examination results.

Investigator: Ah, if a decision is made for hospitalization, is there a hospital bed shortage? **Is there a shortage of beds for kidney transplant patients?**

Doctor: **There is a severe shortage of beds, quite severe. You go ask the doctor when you come. The doctor will know it. The doctor works directly in the ward, so he knows how many beds there are and how many patients can be admitted. All aspects of the surgery...are under his control.**



Investigator: Well, can you give me Dr. Cheng's mobile phone number, the mobile phone number for work? I will contact him personally.

Doctor: Whether for work or private use [unclear], we will not disclose it to the patient...the doctor's... mobile phone number, any hospital you approach, it is unlikely we'd give you the doctor's phone number when you make a call.

Investigator: No, no, I, I...

Doctor: Doctor's phone number.

Investigator: I called...I called another hospital. It's far away anyway. Over there in Shanghai, the doctor directly gave me his mobile phone number and asked me to follow... contact the doctor directly. But Shanghai is far away after all, isn't it? And we are relatively close [unclear]

Doctor: You can only make an appointment for pre-operative consultation for kidney transplantation. However, the kidney transplant consultation is only available for half a day on Thursday, for pre-operative consultation. Besides, you'd better contact him directly on HaoDaifu software.

Investigator: Ah, is it Thursday morning?

Doctor: Thursday afternoon, he only... **only Thursday afternoon in a week was for pre-operative (consultation) of kidney transplant, it was him... he will be there.**

Investigator: Ah, okay, how many teams are there in your hospital that do kidney transplantation? Can they handle (all the surgeries)?

Doctor: Uh... **three, but one doctor seldom conducts kidney transplantation, so there are actually two (teams).**

Investigator: Ah, then Cheng Dong...Director Cheng Dongrui...

Doctor: One is Cheng Dongrui and the other is Wen Jiqu.

Investigator: Oh, Director Wen Jiqu, **they each lead a team**, right?

Doctor: Yes.

Investigator: Ah, that is to say, if Cheng Dongrui is busy, then Wen Jiqu will be able to do it too, right?

Doctor: **No, each (conducts surgeries) for his own patients... As a doctor, he conducts it for his own patients. He won't let the other doctor conduct surgeries for his patients.**

Investigator: Ah, I know, because I look online, and I'm not very good at going online, but I see that the one with the most votes online is Dr. Cheng, Cheng Dongrui. How many (cases) did Cheng Dongrui conduct last year... How many did Director Cheng conduct last year?

Doctor: If you ask me about these data, I don't know. **We don't have any data disclosing how many kidney transplants are performed in a year. We can only tell you that kidney transplantation surgeries are very mature.**

Investigator: OK.

Doctor: **In our hospital, it is... a very mature operation.**



Investigator: Ah, ah, OK, then your hospital is... also an old hospital, right? How many years have you been conducting kidney transplantation? Is this hospital okay? How many years have you been conducting this (surgery)? **Twenty years?**

Doctor: You can search on Baidu. Anyway, it is [*unclear*] in the nation. It is our hospital. **If you don't believe in our hospital's technology, just go to Baidu and search for it yourself. Our hospital is already known nationwide. You can search on Baidu. I don't know how many kidney transplant surgeries our hospital conducts in a year. No... no doctor will tell us how many kidney transplant surgeries conducted in a year.**

Investigator: Ah, all right. Thank you.

Doctor: OK.

Investigator: Ah, thank you, bye!

Doctor: OK, bye!