



Investigation Respondent: Nurse with Liver Transplant, Center for Transplant Medicine, Wuhan University

Investigation Date: July 8, 2020 (+86-2767812785)

Summary:

1. We don't give out doctors' phone numbers. According to hospital rules, the telephone numbers of directors or professors cannot be given out.
2. You can just sign up to see Director Ye on Wednesday.
3. Ye Qiqi is a professor, and we have another Director Ye, Ye Shaojun, who also does liver transplant.
4. Q: It was mentioned on the Internet that seven surgeries were performed in two days, so how long had they waited?
A: They were all arranged by the director and the professor, so please ask the director and the professor for details.
5. Q: How long had the last surgery patient waited?
A: Oh, it depends, sometimes half a month.
6. After surgery, the patient will stay in the intensive care unit for a period of time, and when things get better, the patient will be transferred to the general ward.
7. The lockdown was lifted in March, and there were quite a lot done after the lockdown was lifted.
8. The costs for liver transplant are generally around 800,000 to 1 million yuan.
9. We have 80 beds in one general ward, and we have Ward I and Ward II.
10. Organ harvesting and transplant surgery for the recipient patient are carried out simultaneously.
11. We have a lot of teams, and each team is further divided into many groups!
12. We also have other directors, Wang Yanfeng, Director Wang, for one.
13. Director Ye and Director Wang have also been doing it for many years. They do liver transplants, as well as kidney transplants.

Recording Content:

Nurse: (transplant) Ward I.

Investigator: Hello, this is the number for Wuhan University Hepatobiliary Transplant, right?

Nurse: Uh, yes, who is this?

Investigator: Ah, I want to ask you, that is, I want to send my family member, that is, if I can, send him to your hospital to wait for the liver replacement operation. So I will have to see Director Ye, right? Ye Qiqi still does surgery in your hospital, right?

Nurse: Ah, yes.

Investigator: He still does, right? We wanted...how do we...that is?

Nurse: You can just call Professor Ye directly.

Investigator: Oh, call Professor Ye, but I don't have his phone number, can you tell me?

Nurse: Well, we don't give not doctors' phone numbers.



Investigator: Then how can I call him, and which number did you ask me to call to find him?

Nurse: Oh, you can do it this way, you just sign up to see Director Ye on Wednesday.

Investigator: Sign up to see Director Ye on Wednesday. You were saying we go look for that registration on the website, right?

Nurse: Right.

Investigator: Oh, you said, sign up to see him on Wednesday, right?

Nurse: Right, right, Wednesday morning.

Investigator: I looked through the Webpage, and I saw there were donations in in April, and I saw there were many that were done on that day, so the surgeries can be arranged very quickly, is that right? Is it true it can be done quickly in your hospital?

Nurse: I'm not sure about this, because you have to come to do matching first.

Investigator: Well, how long does it take for a matching for liver transplant?

Nurse: You can consult Professor Ye online and see what Professor Ye has to say to you.

Investigator: Just tell me what you have experienced, that is, the patients were put on the waiting list, and the surgeries were done in your hospital. And I saw there were donations in your hospital, weren't there? I saw they said the other day 7 surgeries were done in two days, so how long had they waited?

Nurse: About the specific situation, it was all arranged by the director and the professor, you can ask the director and the professor for details.

Investigator: Besides Director Ye, didn't you also say... Professor Ye, Ye Qifa, and then the professor, and you have a department director, haven't you?

Nurse: Uh, yes, we have another Director Ye, Ye Shaojun, who also does liver transplants...

Investigator: Ye what, what's his name?

Nurse: Uh, Ye Shaojun.

Investigator: Ye Shaojun, oh, both have Ye as their family name, they are relatives, aren't they?

Nurse: Ah.

Investigator: Ah, he's the head of the department, so, both of them can do it, right? Either will do, right?

Nurse: Yes, yes, yes.

Investigator: Do you know how much money I have to have available for staying in the ward?

Nurse: About this, see what Professor Ye or Director Ye will tell you?

Investigator: Oh, the thing is that I can't open the webpage right now, I don't know where to look for it, don't you have their phone numbers?

Nurse: Oh, this is how things are here: according to hospital rules, the phone numbers of directors and professors can't be given out.



Investigator: Oh, then do you have any patients recently, have you had any recent surgeries here, liver transplants?

Nurse: Yes.

Investigator: So you have, is it a lot? It should be very fast.

Nurse: Oh yes, we have now. Comparatively speaking, and if you're lucky, it will be fast.

Investigator: How long did he wait, I mean the person you recently operated on, how long did he wait?

Nurse: Well, it varied, sometimes half a month, and sometimes...

Investigator: Oh, the thing is, this webpage can't be opened right now, and you don't have a phone number. Oh, hey, do you have patients wards, can we stay in the hospital?

Nurse: We have wards here, and what happens here is, if you haven't had the surgery, that is, before surgery, you will stay in the general ward, and if your surgery is done, you will have to stay in the intensive care unit for a while, and then you can transfer to the general ward when you are better.

Investigator: Oh, can we stay in the general ward now, that is, are there available beds?

Nurse: There are, and you can come. If you come, first, you must first sign up to see Director Ye or Professor Ye, but you must do a nucleic acid test before you are admitted to the hospital.

Investigator: Is there still a need for a test now, hasn't the lockdown in Wuhan been lifted, is there still a need for testing? Isn't it okay for us to just have a health code?

Nurse: No, our hospital still requires testing be done.

Investigator: Ah, you were saying the patient has to do a nucleic acid test before being admitted to the hospital, right?

Nurse: Yes, yes, yes.

Investigator: Oh, isn't everything okay now, why do you still require nucleic acid test?

Nurse: It's not very steady now, so we still require it, and we now have a sweeping rule that all patients, including escorts, must do nucleic acid testing.

Investigator: Ah, is it because you have, you have a recurrence of the pandemic?

Nurse: Oh no, this is because now... it is the regulations of the hospital, and now Tongji Hospital and Union Hospital are doing this too.

Investigator: Ah, it's the same with Tongji Hospital and Union Hospital, testing is also required for hospital admission.

Nurse: Yes, yes, yes.

Investigator: Ah, the pandemic is now definitely over, isn't it?

Nurse: I am not very clear about the national data and the Wuhan data, but at the moment, our hospital is now under closed management, you know?

Investigator: How do you conduct a closed management?

Nurse: That is to say, except for special circumstances, patients or escorts are not allowed to go out.



Investigator: Oh, ah, coming in also needs it, and that is a closed management. But it is business as usual to see a doctor in the outpatient clinic, right?

Nurse: Ah, it's all business as usual.

Investigator: For an inpatient, how do you implement the rule of not allowing to go out? Isn't it okay to change personal escorts back and forth? Changing people requires nucleic acid test?

Nurse: Yes, yes, nucleic acid test is required if you change people.

Investigator: Oh, that's how it works. You said that Union Hospital is doing the same, and is Tongji Hospital doing the same too?

Nurse: Yes, yes, yes, generally speaking, if you do transplant, we in Zhongnan Hospital are still relatively good.

Investigator: Ah, Zhongnan Hospital, how many can you do in a year, now?

Nurse: Now...we are doing quite a lot.

Investigator: How many were you able to do? Now the first half of this year has passed, have you done a lot in this first half of the year? With the effect of the pandemic, how many could you have done?

Nurse: Well, a lot have been done since the lockdown was lifted.

Investigator: How many is a lot? How many is counted as many?

Nurse: There are many patients who have had a liver transplant and a lot of patients who have had a kidney transplant. With liver transplant, generally speaking, we had one done only yesterday.

Investigator: Oh, there was one done yesterday. It was four months in total. In which month was your lockdown lifted? In March, right?

Nurse: Right, the lockdown was lifted in March.

Investigator: From March to now, ah, four months. I saw online that during April, seven surgeries were done in two days. And there were two donors, and seven surgeries were performed. So you are really doing a lot now. Tell me, under normal circumstances...there will be a lot of expenses involved if extra, special circumstances occur, but tell me how much money we will have to prepare under normal circumstances, excluding the fees in the early stage, such as donor fee and hospitalization fee, and the drugs in the later stage not included, because how much medicine will be used will depend. So how much money do we have to prepare for admission to the hospital in the early stage?

Nurse: Generally around 800,000 to 1 million yuan.

Investigator: Ah, 800,000 to 1 million yuan. Oh, 800,000 to 1 million yuan---does that mean the donor can be chosen. Do you mean that different prices suggest donor fees are different. Are the young donors...I saw that your donors were all in their twenties, does that mean donors like that are more expensive?

Nurse: Oh, for specific costs, you can also ask our director or professor.

Investigator: Oh, the specific costs...you said that you are doing a lot, and you still have empty beds, so your liver...your research institute has a lot of wards, that is, there are a lot of beds, right?

Nurse: We have 80 patients beds, 80 beds in one general ward.

Investigator: How many wards do you have?

Nurse: We have Ward I and Ward II.



Investigator: Both liver transplant and kidney transplant are done in your place, right?

Nurse: That's right.

Investigator: Oh, two wards. Are the donation and surgery being done at the same time? That is, the donor is making the organ donation while the recipient is having surgery, all at the same time, right?

Nurse: Oh, yes.

Investigator: Actually, I see that...is it...do you think those donations were all made in your hospital? That is, the patient in the hospital dies, and a suitable donor was found, so the transplant is done right in the hospital, is that right?

Nurse: Oh, about this, about this specific...this is all arranged by our doctors. If you have any questions, you can ask doctors.

Investigator: Okay, okay, just go talk to these two Ye's...Director Ye and Professor Ye, there is no one else, there's no need to talk to others, the others are all team members, right? Just talk to the two authorities?

Nurse: Oh, our Professor Ye and Director Ye are quite authoritative, and it's good to see Director Ye and Professor Ye.

Investigator: Yes, just talk to the two of them. Do you have anyone else? Just the two of them, right? The ones who perform the surgery themselves.

Nurse: We do have others. We have a lot of teams, and one team is divided into many groups!

Investigator: Oh, how many teams do you have, and do you have any other directors?

Nurse: Yes, we have. There's Director Wang.

Investigator: Director Wang. Wang what?

Nurse: Wang Yanfeng.

Investigator: Wang Yanfeng, how many directors did you say you have? Will I have a chance to meet...in case one day I meet...anyway they all do...they are all chief surgeons, right?

Nurse: Ah, that's right. Actually, patients usually go to Professor Ye, who is quite authoritative in this regard.

Investigator: Yes, I know, I know he's very authoritative, but also, he must be very expensive, and that's how I see it.

Nurse: Let's just say that the registration fee for seeing the professor is a little bit more expensive.

Investigator: That's right, but you mentioned that Director Wang, if they are all chief surgeons...and that Director Ye, if they are all chief surgeons, I believe that their skills should be fine, they have all been doing it for many years, right?

Nurse: That's right! Our Director Ye has also been doing it for many years.

Investigator: He's been doing it for many years, right? And so has Director Wang, right?

Nurse: Yes, yes, yes.

Investigator: Are they all liver transplantation specialists?

Nurse: That's right.



Investigator: Oh, it's not that your teams do everything, right? They mainly do liver and kidney, mainly the transplants... and Director Wang and Director Ye, they do kidney too, is that right?

Nurse: Oh yes, we only do liver transplants and kidney transplants.

Investigator: Ah only liver and kidney, so I know now.

Nurse: To be honest, if you want to have surgery, you can see Professor Ye and Director Ye, they are more authoritative.

Investigator: Okay, I'll just go to them, will discuss it with the family before deciding, thank you, I appreciate your help, I'll think about it.

Nurse: Okay, you are welcome. Okay, bye-bye!

Investigator: Okay, goodbye!