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## When I asked for organs of Falun Gong (practitioners), the Medical Office of the First Affiliated Hospital of Zhejiang University told me to come to the outpatient clinic.

Investigation Respondent: Doctor with Medical Office of First Affiliated Hospital of Zhejiang University  
Investigation Date: July 1, 2020 (+86-571-87236625)

### Summary

1. There are now many more doctors in our hepatobiliary and pancreatic surgery division who conduct such transplants.
2. Question: Where do you get the liver source? Answer: Uniformly distributed nationwide.
3. We are the best in hepatobiliary and pancreatic surgery in Zhejiang Province.
4. There is a ward specially for liver transplant.
5. **Costs vary widely. If there is bleeding or infection after surgery, then the hospitalization time will be extended, and the treatment cost will go up.**
6. Patients cannot access the liver transplant platform, we cannot either, only the authorized personnel can see it.
7. Question: My friend told me to tell Dr. Zheng out front I want organs from those who practice Falun Gong. Answer: Ah, I am not clear about it. You can ask Liver Transplant. When you go to the outpatient clinic, you can ask about the liver source.

### Investigation Recording

Doctor: Hello! Medical Office.

Investigator: Hello, is this the Affiliated Hospital of Zhejiang University, the First Affiliated Hospital? Liver Transplant, right?

Doctor: This is not Liver Transplant, this is Medical Office.

Investigator: Ah, Medical Office? I want to ask, it's not easy for me to make a phone call. If my family member comes over, who should I go to? How do I make it on the waiting list?

Doctor: Ah, you can... you can now go directly to our outpatient clinic to register, register for the Hepatobiliary and Pancreatic Surgery Department, ah, the outpatient clinic of the Hepatobiliary and Pancreatic Surgery Department.

Investigator: Ah, on which day of the week?

Doctor: We have outpatient clinics Monday through Saturday.

Investigator: Oh, both morning or afternoon are fine?

Doctor: Oh, yes, because you have never seen a doctor here before, haven't you?

Investigator: No, no, it'll be the first time. I am also thinking, that is, President Zheng of the hospital is the best at liver transplantation, isn't he? Can I register to see him?



Doctor: Then you have to register for an academician. Take a look at the academician clinic, because it is really difficult to register for academician clinic.

Investigator: Just find me the best doctor, and that will do.

Doctor: I'd say, you'd be fine if you could register to see anyone. For example, the academician outpatient clinic opens only once a week, and only for half a day, it seems. So if you get the registration, you can go to see Academician Zheng; but if you fail to get it, you can also consider others, such as other directors in hepatobiliary and pancreatic department, they are all good.

Investigator: Oh, I saw in the online introduction, there is also someone named Zhang Min, right? Director Zhang Min?

Doctor: There are many (doctors) now. There are many more (doctors) now in our hepatobiliary and pancreatic surgery department who conduct such transplants.

Investigator: If everything goes smoothly, what is the fastest time that it will take? If it can be done.

Doctor: This I really..., I'm not sure about it.

Investigator: Ah, my friend made the recommendation to me. He did it several years ago. He said he had it done in two weeks upon arrival here, two weeks. He told me to come to this hospital...

Doctor: Because for this operation, it is nothing but an issue of waiting for a liver source. If you can get the liver source faster, the surgery will probably be scheduled soon.

Investigator: Ah. Where then do we get a liver source?

Doctor: That is, it is uniformly (distributed) across the country.

Investigator: Well...

Doctor: Yes, it is uniformly (distributed) across the country, for example, it is a nationwide platform for organ trans(plantation), organ donation that allocates according to their distribution principles.

Investigator: If that is the case, is waiting on the list in hospitals on the basis of first-come, first-served? Is there something like that to go by?

Doctor: About this, I don't know the specific rules. I don't know the rules of this platform. Anyway, there is a donation platform, and then in the whole country, ah, ah, whether or not there is a priority or whatever, I don't know about this.

Investigator: Ah, then our hospital is also ranked among the top in the country, isn't it?

Doctor: Well, we are indeed (the best) in hepatobiliary and pancreatic surgery. I don't know about it in the whole country, but we are the best in Zhejiang Province.

Investigator: Ah, if we want (to do) liver transplant, will we stay in a single room, or stay with others? How many beds do we have?

Doctor: Ah, I don't know how many beds the liver transplant ward has. There is a dedicated liver transplant ward, okay?

Investigator: Ah, the liver transplant ward. Could you please tell me the phone number of this ward?

Doctor: You go check with our switchboard at 87236114.



Investigator: I called this number, I've been calling this 87236614 number since morning, and there was no answer. I don't know why the line was always busy.

Doctor: But we are the medical office here. I don't have their phone number.

Investigator: Oh.

Doctor: Uh-huh, uh-huh, how about calling again? Call 6114 and there may be many people who need information. Or you can wait until 1:30 pm or 2 pm, and try to call again, okay?

Investigator: Doctor, I would like to ask, how much does it cost? Approximately.

Doctor: Oh, because for liver transplant, how much you need to transplant, or whatever, uh, the costs vary widely.

Investigator: Just say, everything moves smoothly?

Doctor: Between RMB 300,000 yuan and RMB 500,000 yuan. Besides, there are some other expenses. **If there is bleeding or infection after surgery, then the hospitalization time will be extended, and the treatment cost will go up even more.**

Investigator: Ah, for example, if I try to register for Dr. Zheng, but I can't get registered, in what situation can I get registered? And in what situation I cannot register?

Doctor: Now all the registrations are conducted on a uniform platform, including registration at our hospital, it's all a unified process of release. So if you can get registered, then you can. If you can't get registered, it means you can't, even if you come directly to our hospital. That's how things are.

Investigator: Ah, about uniform distribution, I was wondering, how that uniform distribution is done? I don't understand, this is my first time experiencing this.

Doctor: Now all ticket numbers are on the platform, including online platforms, telephone platforms, and on-site platforms. All ticket numbers are in one source room. So you... if you get registered, then you get it. If you fail to get registered, that means, you will not get registered anywhere you go for it.

Investigator: Ah, can patients go to that platform to have a look? About making it on the waiting list and what not, can we access that platform?

Doctor: Are you talking about (the platform of) liver transplantation?

Investigator: Liver transplantation, yes.

Doctor: There is no way, you must have a special account (to access it). To access that, it has to be the hospital...for example, the organ donation office, they have a special account. Okay?

Investigator: Ah, I see.

Doctor: Patients cannot access it, we cannot either.

Investigator: Oh.

Doctor: Only their authorized personnel can see it.

Investigator: Ah, there is another thing of the biggest concern, that is, where does it come from? What's the cause of death? Is it from a car accident, or something? The body...

Doctor: All possibilities, all possibilities, all possibilities. Yes.



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Investigator: Ah. If they have a physical condition or illness, that kind won't work.

Doctor: As for this issue, they must... for example, after the evaluation, examination, and matching, they will only transplant for you if they think it is OK. It's not like, they will transplant for you as long as there is one (organ). It must be evaluated first, OK?

Investigator: Ah, but my friend told me, I forgot how many years, he said quite a few years ago, he used the (organ from) judicial department. He said I should ask straightforwardly...it was Doctor Zheng who did it for him...he told me to tell Dr. Zheng out front that I want those from the judicial department, those who practice... something, who practice Falun Gong. They don't smoke or drink, and (their organs) are good. He told me to get this kind (of organ) no matter how much I have to pay for it.

Doctor: Ah, I am not clear about it.

Investigator: If it is possible?

Doctor: About this, you can ask Liver Transplant. When you come to register for the outpatient clinic, you can ask about the liver source. I've never heard of it.

Investigator: Oh, you've never heard of it. He told me organs from those who don't smoke or drink are the best, aren't they?

Doctor: [Laughing]

Investigator: He told me I could also ask for young ones. Yes, that's what he said.

Doctor: Anyway, you come to our outpatient clinic and consult with specialty doctors. All right? After all, I am not authoritative here.

Investigator: Okay, can we register online? Online?

Doctor: As for online registration, if you have never been treated in our hospital before, if you don't have medical records, then you might not succeed in online registration the first time you try.

Investigator: Oh, then I see.

Doctor: You have to have come to our hospital for treatment before, and then you will be able to register online. You need to create a file, an electronic file, right.

Investigator: Oh oh.

Doctor: Okay, bye.

Investigator: Okay, thank you, doctor.

Doctor: OK.

Investigator: What's your last name, doctor?

Doctor: It's okay. Ah, it's okay, ah, goodbye.

Investigator: Goodbye.